

KLEOPATRA BALIK HOTEL – S-2023

HOTEL INFORMATION

Welcome to Kleopatra Balik Hotel. Please read this paper and will inform for our hotel concept.

DEPARTURE: Checkout time is 12:00'clock .Please do not forget to submit the room key at the checkout day.If you wanna make late checkout ,ask one day before at the reception.

****Late checkout is (5,- Euro)**

Wristband: All our guest are required to wear the wristband during their stay in the hotel.

Doctor : The reception will help you and inform you.

THE CONCEPT OF ALL-INC.

Breakfast	08:00 – 10:00	Open Buffet
Lunch	12:30 – 14:00	Open Buffet
Dinner	19:30 – 21:00	Open Buffet

RESTAURANTS & BARS

Beverages included in the concept;

All local alcoholic and non alcoholic beverages : **11:00 – 21: 00 hours.**

Soft Alcoholic Drinks (**Beer, Wine, Raki ,Vodka,Gin**)

Soft Non-Alcoholic Drinks (Cola ,fanta, concentrated fruit juices, tea, coffee etc.)

All imported drinks, cocktails, fresh fruit juices, Turkish coffee, ice cream, ice tea and cappuccino are extra chargeable.

Main Restaurant Open in meal times with air-conditioned

Pool Bar 11:00- 21:00 Free (Beer Wine Raki Vodka and soft non-alcoholic drinks)

21:00 – 01:00 Extra Charge

TOWEL&SHEETS : It is not allowed to take the towel from the room to thea pool area and the beach area.

RECEPTION : Open 24 hours.(If you want to call the reception dial ‘ 0 ‘)

SAFE : (2 ,- Euro) per day.

ROOM CLEANING : Towels and sheets chaning every 3 days.

ROOMCARD : The room card can open your room door and useable for energy.

(If you lose the room card you should pay (**15,-Euro**) for the new card.)

INTERNET : Free internet in the lobby,extra in rooms

3,- Euro per day ,10,-Euro per week.

SERVICES & ACTIVITIES

FREE

Volleyball on the beach
Meeting Room & TV Room
Turkish Bath (Free Entrance)
Umbrella,Sunbed,Mattress at the pool

EXTRA CHARGE

Internet in Rooms
Safe Box
Massage
Doctor
Umbrella,sunbed,mattress at the beach
Rent a car
Laundry Service,Phone,Photograph&Hairdresser

