



Ultra All Inclusive(UAI)

## CONCEPT

EN

FOR WHITE CITY HOTELS APPLICATION



whitecityhotels.com 0 242 517 30 77



## WHITE CITY BEACH HOTEL

Ultra All Inclusive(UAI)

Dear valued Guest,  
Welcome to **White City Beach Hotel**!

We prepared this Information Sheet to provide you an easy way to access to all services that you will need along your stay.

We would like to underline that our main goal is definite guest satisfaction.

Thank you for choosing us.  
Your sincerely,

*White City Beach Hotel*

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### WHITE CITY ADULT-ONLY EXPERIENCE

- Modern and comfortable rooms specially designed for Adults
- Relax areas dedicated for couples
- Jakuzzi usage near the pool
- International cuisine evening in the main restaurant
- Premium Coffe selections
- Romantic Dinner choice at the Beach A la Carte Restaurant
- Special Organizations for couples
- Fine detailed romantic concept for honeymooners
- Indoor and Outdoor Fitness areas
- Butler service upon request (Paid)

### FOOD & BEVERAGES

Breakfast	07:30-10:00	Main Restaurant
Late Breakfast	10:00-11:00	Main Restaurant
Lunch	12:30-14:00	Main Restaurant
Dinner	19:00-21:00	Main Restaurant
Midnight Snacks	00:00-01:00	Main Restaurant

Due to hygienic reasons, we would like to ask you kindly not to enter the Restaurants in swimming clothes.  
For Dinner we kindly ask you not to wear shorts and slippers.

The Unit's operation timetable can be changed due to season conditions.

#### International cuisine evenings at the Main restaurant

Mexican Buffet	Monday
Mediterranean Buffet	Wednesday
Italian Buffet	Friday
Turkish Buffet	Saturday

### FREE SERVICES

- Open Buffet; Breakfast, Lunch, Dinner ( Self Service )
- International cuisine evenings at the Main restaurant
- Romantic Dinner choice at the Beach A la Carte Restaurant
- Non-Alcoholic Beverages consumption in the minibar (first refill)
- Free local alcoholic/non-alcoholic beverages and selected imported alcoholic drinks (10.00-01.00)
- Beer, Wine and alcohol-free drinks on the Beach Bar.
- Beer and Non-Alcoholic Beverages in the Lobby Bar.
- Premium Coffee Selections
- Snack Bar (Soft Fast Food Varieties) (Snack Bars)
- Animation shows
- Indoor / Outdoor Fitness area
- Parties & DJ Performances
- Wellness Activities and Dance Courses
- Table Tennis, Dart
- WI-FI in the lobby and general areas
- Turkish Bath and Sauna usage at White Sense SPA
- TV Corner
- Safe box in the room
- Lounge Area
- Jacuzzi usage near the pool
- Free Zone for Early check-in and Late check-out
- Wheel Chair
- Special White City Cocktails
- Bottle of Water (1,5 lt) in the room
- Turkish Coffee

### CHARGEABLE SERVICES

- Freshly squeezed fruit juices
- Imported alcoholic beverages
- Signature cocktails
- Butler service
- In-room safe usage
- Postal service
- Doctor service
- Second and additional minibar refill
- Internet corner
- High-speed internet access
- Telephone & fax usage
- Hairdresser services
- Photographer
- Rent a Car
- Foosball
- Water sports
- Hookah (Shisha)
- Towel change

### A'LA CARTE RESTAURANT

The White A La Carte Restaurant 19:30-22:00 Open 3 days (Tuesday, Thursday, Sunday)

For A'La Carte restaurant please reserve 1 day in advance. Guest Relation Department is always ready to serve your reservation demands.

A'La Carte Restaurant reservation fee is 10 Euro per person. Guests who staying over is free of charge once staying over 5 nights. For second or more visits per person 10€ reservation fee required.

A'La Carte Restaurant is free of charge for guests staying over 5 nights, guests staying less or who want to use the second time reservation charge is 10 € per person.

### SNACKS

Burger House (Pool Snack)	14:00-17:00	Daily
Mediterranean Snack (Beach Snack)	12:00-16:00	Daily
Turkish Pancake (Gözleme)	11:00-14:00	Closed one day a week
Ice-Cream and Fruit Service	15:00-17:00	Daily
Patisserie (Lobby Bar)	10:00-19:00	Daily

### BARS

Lobby Bar	10:00-00:00	Beer, Non-Alcoholic Beverages
The White Beach Club Bar	10:00-17:00	Beer, Non-Alcoholic Beverages
The White Pool Bar (24 Stunden)	10:00-01:00	Free local alcoholic/non-alcoholic beverages and selected imported alcoholic drinks
	24 Hours	Free soft drinks, beer and wine
Coffee Lounge	10:00-00:00	Selected Coffees
Vitamin Bar (Paid)	09:00-00:00	All fresh juices are free required

\*Alcoholic drinks are not served to the guests under 18.

### DOCTOR (0)

Our Doctor Office is located in the lower Lobby (-1). Nurse service is between 09:00-18:00. In emergency cases please don't hesitate to call the Reception any time a day.

### PHONE

In order to call another room you can just dial the room number. For external calls, please first dial 9, and the phone number.

### ROOM CARD

For your own safety room numbers are not written on the room cards. In case of a lost room card, please contact reception. Please, Show your room card to our security staff on request.

### TOWEL CARDS

You can borrow your beach and pool towels from our Spa Center with your towel cards in return deposit. Towel changes are extra.  
Changing times: 08:00-12:00 / 16:00-19:00

### INTERNET

Wi-Fi is available free of charge in the lobby and general areas. Please ask the reception for username and password. You can also use internet in the rooms. Please apply to the reception for this paid service. (Fee are queried)

### LAUNDRY

In your wardrobe you will find a laundry bag and a form to fill. Please put your clothes into the bag and place it on your bed. For details please call Reception or Guest relations.

### VISITORS

Due to our " Ultra All Inclusive(UAI) " concept, guests from outside have to pay extra charge. Please contact the reception for more information. Visitor times: (10:00-21:00)

### LOST & FOUND

Please don't hesitate to contact the reception about your lost properties. Found items conserved at the Reception.

### PLEASE BE INFORMED

- At our hotel, check-in time is 14:00 and on your departure day check-out time is 12.00. In order to request a late check-out please contact with reception for availability and rates.
- Your comment are very important for us. Please fill in the form which you can find in the room and drop it to the box placed on the reception desk.
- In order to use safe box for your personal belongings, please contact the reception. The hotel doesn't responsible for the lost things outside the safe.
- Dear Guest, we do 24 hr audio and video record by the camera system for your security
- Please don't leave your belongings unattended.
- Please don't smoke in your room and closed areas. 120€ penalty applies.
- Please check the safety information for pool usage.
- Sunbed reservation with towels is forbidden.
- It is forbidden to take food and drinks out of the restaurant.
- Pets are not allowed in the hotel.

The operation dates and hours of the units and activities will be determined by the management based on seasonal conditions.