

Giftun Azur Resort

Category	Telephone	Address	E-mail
3 stars	+20 65 346 30 40 +20 100 171 2001/3	Yousef Afify Road, Hurghada, Red Sea. Egypt	giftunazur@azur.travel
Reservation	+20 2 33357569 +20 2 33358589	48 B Giza St. Orman building - Dokki, Giza 12411, Egypt	giftun-res@azur.travel

Website	P.O. Box	Bank Details	Bank Name & Bank Swift Code
www.azurhospitality.com	04	L.E. 11018180286762	Credit Agricole Egypt P.O. Box: 364 (5th settlement) 11835 - New Cairo Swift code: Agriegex IBAN L.E.: EG 980036000100011018180286762 IBAN USD: EG 380036000100011018400061227 IBAN Euro: EG 970036000100011019780027949
		USD \$ 11018400061227	
		Euro € 11019780027949	

General Manager	Mr. Sherif Magdi	E-mail : s.magdi@azur.travel
Executive Assistant Manager	Mr. Mahmoud Ashour	E-mail : m.ashour@azur.travel
Financial Controller	Mr. Essam Qurany	E-mail: e.qurany@azur.travel
Front Office Manager	Mr. Tarek Hassan	E-mail : fo.giftun@azur.travel
Reservation	Mr. Mohamed Ehab	E-mail : giftun-res@azur.travel
Guest Relation Manager	Mrs. Elena Vladimир	E-mail : gr.giftun@azur.travel

Distance:

From Airport	3 Km
From Down Town	7 Km

Rooms

Total No. of Units:	522
Total No. of Beds	826

Categories of Rooms:

Total No. of Standard Rooms(T-Block):	130
Total No. of Bungalows:	367
Total No. of Junior Suites:	25

Room Facilities:	Av.	N/Av.	Av.	N/Av
Air Condition Individual Split Unit	✓		Baby cot	✓
Air Condition heating		✓	Extra Bed	✓
Mini Bar (Water)	✓		Hair dryer	✓
Kettle/Cups/Tea/Coffee/Sugar/Creamer	✓		Satellite TV	✓
Local Telephone calls (Extra Charge)	✓		Bathtub / Toilet	✓
International Telephone calls (Extra Charge)	✓		Shower / Toilet	✓
Satellite TV	✓		King Size Bed	✓
Safe deposit box	✓		Twin bed	✓
WI-FI (Extra charge)	✓		Non-smoking rooms	✓
Balcony / Terrace with table and chairs	✓		Connected rooms (available in T Block- Ground floor)	✓
Voltage	220v		Handicapped rooms	✓

Hotel Facilities					Av.	N/Av.	Charge	Free			
Safe Deposit Box					✓			✓			
Shops					✓		✓				
Laundry					✓		✓				
Shuttle Bus (<i>Down Town</i>)						✓					
WI-FI (<i>in the lobby, pool area and Beach restaurant free of charge and in the rooms against charge</i>)					✓		✓	✓			
Car Parking						✓					
Car Rental (<i>taxi service</i>)					✓		✓				
Doctor					✓		✓				
Currency Exchange Service (<i>ATM available next to the hotel</i>)					✓			✓			
Credit Cards (<i>Visa, MasterCard</i>)					✓						
Sports Facilities					Av.	N/Av.	Charge	Free			
Bicycle						✓					
Billiard (<i>guests under 16 years old are allowed with the presence of an adult</i>)					✓			✓			
Camel Riding					✓		✓				
Swimming Pool (<i>Fresh Water</i>)					✓			✓			
Heated Swimming Pool (<i>winter season</i>)					✓			✓			
Indoor Swimming Pool						✓					
Tennis Court (<i>Flood light and lessons with extra payment</i>)					✓			✓			
Table Tennis					✓			✓			
Beach & Pool Facilities					Av.	N/Av.	Charge	Free			
Sandy Beach					✓			✓			
Sweet water swimming pool (<i>heated during winter</i>)					✓			✓			
Kids swimming pool (<i>heated during winter</i>)					✓			✓			
Sun Beds					✓			✓			
Sun Shades					✓			✓			
Towels					✓			✓			
Beach Volleyball Court					✓			✓			
Beach Football Court						✓					
Food & Beverage facilities		Av.	N/Av.	Charge	Free	Kids Facilities		Av.	N/Av.	Charge	Free
Bar		✓			✓	Kids Club		✓			✓
Snack Bar		✓			✓	Kids Pool		✓			✓
Breakfast		✓			✓	Kids Animation		✓			✓
Lunch		✓			✓	Kids Menu			✓		
Dinner		✓			✓	Kids Restaurant Seat		✓			✓
La Piazzetta		✓		✓		Baby Cot		✓			✓
Meeting Room			✓			TV Channels:				<u>Av.</u>	<u>N/Av.</u>
Asian Corner restaurant		✓		✓		Arabic Channels				✓	
“El Dawar” (Oriental restaurant)		✓			✓	English Channels				✓	
“El Gaucho” (Brazilian)		✓		✓		French Channels				✓	
“The Pirates” (Sea food)		✓		✓		German Channels				✓	
						Russian Channels				✓	
						German Channels				✓	
Total No. Of Restaurants 07:											

Meals Service Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	Meal Plan
		From	To				
Breakfast	“Sunny” Main Restaurant	06:00 07:00	07:00 10:00	7 days	Main building upper floor	Continental breakfast Open Buffet	All Inclusive
Light snacks	Beach Restaurant	11:00	12:00	7 days	Beach Restaurant	Snacks for late awakeners	All Inclusive
Ice- cream	Pool Bar	12:30	15:00	7 days	Pool bar	Ice-cream	All Inclusive
Lunch	Beach Restaurant	12:30	15:00	7 days	At the beach	Buffet	All Inclusive
	Marina cafe	12:30	15:00	7 days	At the beach	A la carte	All Inclusive
Hot Snacks	Beach Restaurant	15:00	16:00	7 days	At the beach	Snacks Corner	All Inclusive
Tea time	Beach Restaurant	16:00	17:00	7 days	At the beach	Tea time	All Inclusive
Dinner	“Sunny” Main Restaurant	18:30 22:00	21:30 00:00	7 days	Main building upper floor	Buffet Late Dinner	All Inclusive
	“El Dawar” (Oriental Restaurant)	18:30	21:30	7 days	Main building Ground floor	Buffet	All Inclusive
	“El Gaucho” (Mexican & Brazilian restaurant)	18:30	21:30	2 days a week Prior reservation	Beach (left side)	Set menu	Extra charge
	“The Pirates” (Fish & Sea food restaurant)	15:30	21:30	Daily Prior reservation	Beach (right side)	A la carte	Extra charge
	“La Piazzetta” (Italian restaurant)	18:30	21:30	3 days a week Prior reservation	Main building Ground floor	A la carte	Extra charge
	“Asian Corner & Teppanyaki”	18:30	21:30	Once a week Prior reservation	Next to Beach restaurant	Set menu	Extra charge

Beverage Service Schedule

Outlet Name	Working Hours		Operation days	Location	Beverage Plan	Remarks
	From	To				
Lobby Bar	09:00	midnight	Daily	Lobby	All Inclusive	Alcoholic drinks served from 10.00 till midnight
Fruits corner	09:00	sunset	Daily	Beach	Against charge	Fresh juices, cocktails, desserts
Pool Bar	10:00	sunset	Daily	Swimming pool	All Inclusive	
Beach Bar	10:00	sunset	Daily	Beach restaurant	All Inclusive	
Clouds Bar	15:00	01:00	Daily	Swimming pool	Against charge	Water pipe, soft drinks
Terrace Bar	18:00	midnight	Daily	Lobby terrace	All Inclusive	

Outlets opening days & hours can be changed according to seasonality & hotel occupancy

Hotel Rules & Policies:

Restaurants Dress code:

The Giftun Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Breakfast:

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

Dinner:

“Smart Casual” Dress code. Men are required to wear shorts or trousers, decent shirts or polo’s, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Giftun Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests inside each outlet, removing food items from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

Swimwear rules for pools:

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast

Accommodation with pets:

Giftun Azur Resort is permitting accommodation with pets (cats or dogs) less than 5 kg.

For the safety and comfort of all our guests, simple rules during the stay with pets should be followed:

- Prior approval from the property is required.
- Pets must be current on all vaccines. A copy of pet’s vaccination records is requested upon check in.
- Pets must be kept in a cage when unattended in room.
- The guest should be present in the room during the daily room cleaning or mini-bar refilling.
- Dogs should be kept on a leash on the hotel grounds at all times.
- Guest should pick up after his pet.
- Pets are not allowed in the lobby, restaurants and bars as well as at the pool/beach areas and sports center.
- Any damage incurred in the room by a pet is the responsibility of the guest.
- During the stay, guest has to make sure that pet has its own carpet and food bowl.
- No aggressive dogs will be allowed at Giftun Azur Resort.

!!! Seeing-eye dogs are always welcome and are exempt of charges and restrictions

Kindly note, that we have in house cats. We have several cats feeding stations in the territory of the hotel. For the safety and comfort of all our guests it is prohibited to feed those in the guests rooms and other not authorized places, also to take them to the guest rooms including terraces and balconies.