

Pharaoh Azur Resort

Category	Telephone	Address	Reservation E-mail
4 stars	+20 65 3461001 +20 100 0094016	South Sahl Hashish Road - Hurghada – Red Sea - Egypt	res.pharaoh@azur.travel

Website	P.O. Box	Bank Details	Bank Name & Swift Code
www.azurhospitality.com	263	L.E.	100034742687
		USD \$	100034742566
		Euro	100034742663
		Commercial International Bank Swift : CIBEEGCX019	

General Manager	Mr. Mahmoud Zakaria	E-mail: m.zakaria@azur.travel
Executive Assistant Manager	Mr. Sherif Hegazi	E-mail: s.hegazi@azur.travel
Financial Manager	Mr. Hisham Mohamed	E-mail: h.mohamed@azur.travel
Front Office Manager	Mr. Ahmed Gamal Eldin	E-mail: fo.pharaoh@azur.travel
Reservation	Mr. Amr Alaa	E-mail : res.pharaoh@azur.travel
Guest Relations	Ms. Tanja Holtappel	E-mail: gr.pharaoh@azur.travel

Distance

From Airport	12 Km
From Down Town	18 Km

Rooms

Total No. of Units	357
Total No. of Beds	610

Categories of Rooms

Total No. of Standard Rooms	210
Total No. of bungalow one bed room	76
Total No. of bungalow two bedrooms	23
Total no. of Junior Suites	25
Total no. of Superior Rooms	22
No. of Connecting Rooms	12
No. of Non-Smoking Rooms	14
Handicapped equipped rooms	0

<u>Room Facilities</u>	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓	
Heating	✓		Bathtub / Shower	✓	
Toilet	✓		Hair dryer	✓	
Bidet	✓		Satellite TV	✓	
Mini Bar	✓		Mini Bar (<i>Water</i>)	✓	
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Local Telephone calls (From Reception desk, extra charge)	✓		International Telephone calls (From Reception desk, extra charge)	✓	
Voltage	220 V		Twin Bed	✓	
King Size Bed	✓		Extra Bed	✓	

Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box (In Rooms)	✓			✓
Internet Connection – (Free Lobby Area)	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus (<i>Down Town</i>)		✓		
Car Parking	✓			✓
Car Rental		✓		
Doctor	✓		✓	
Currency Exchange Service	✓			✓
Credit Cards (<i>Visa, MasterCard</i>)	✓			✓
Sports Facilities				
Gym Room	✓			✓
Billiard	✓		✓	
Horse Riding		✓		
Swimming Pool (<i>Fresh Water</i>)	✓			✓
Swimming Pool (<i>Sea Water</i>)		✓		
Heated Swimming Pool (Winter Season)	✓			✓
Indoor Swimming Pool	✓			✓
Tennis Court	✓		Flood light	✓
Football Court	✓			✓
Squash Court		✓		
Volleyball court	✓			✓
Table Tennis	✓			✓
Water Sports Center		✓		
Pedal Boat		✓		
Banana Boat		✓		
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓		✓	
Mini Soccer	✓			✓
French Bowls		✓		✓
Darts	✓			
Boccia	✓			
Basketball	✓			✓
Rifle Shooting		✓		
Beach & Pool Facilities				
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
Beach Football Court	✓			✓

Food & Beverage facilities	Av.	N/Av.	Charge	Free	Kids Facilities	Av.	N/Av.	Charge	Free
Bar	✓			✓	Kids Club	✓			✓
Lunch Served Buffet	✓			✓	Kids Menu	✓			
Dinner served Buffet	✓			✓	Kids Restaurant Seat	✓			✓
Specialty Restaurant	✓			✓	Baby Cot	✓			✓
Specialty A La Carte Menu	✓			✓	Baby Sitting (Prior Reservation is Required)			✓	
Room Service	✓		✓		TV Channels:			Av.	N/Av.
Oriental Corner		✓			English Channels			✓	
Meeting Room	✓		✓		French Channels			✓	
Total No. Of Restaurant				5	German Channels			✓	
					Russian Channels			✓	
					Polish Channels			✓	

Food & Beverage Schedule

Meal	Outlet Name	Working Hours		Operatio n days	Location	Service
		From	To			
Breakfast	Karnak Main restaurant	07:00	10:00	Daily	Lobby	Buffet
Lunch	Beach Restaurant	12:30	15:00	Daily	Beach	Buffet
Snacks	Lobby bar	10:30	12:00	Daily	Lobby	Light Breakfast
	Pool bar	12:00	17:00	Daily	Swimming pool	Snacks
	Beach Restaurant	15:00	17:00	Daily	Beach	Pizza
	Lobby Bar	15:00	18:00	Daily	Lobby	Tea time
Ice-cream	Beach Restaurant	15:00	17:00	Daily	Beach	Ice-cream
Dinner	Karnak Main restaurant	18:30	21:30	Daily	Lobby	Served buffet
	Valentino`s	18:30	21:30	Prior reservation	Lobby	Italian - A La Carte
	Asian	18:30	21:30	Prior reservation	Lobby	Asian -A La Carte
	Oriental	18:30	21:30	Prior reservation	Pool	Oriental -Set Menu
Late Dinner	Karnak Main restaurant	22:00	23:30	Daily	Lobby	Midnight snacks

Beverage service	Lobby Bar	09:00	midnight	Daily	Lobby	Non-Alcoholic beverages
		10:00				Local Alcoholic beverages
	Pool Bar	10:00	17:30	Daily	Pool	Beverages
	Beach Bar	10:00	17:00	Daily	Beach	Beverages

Outlets opening days & hours can be changed according to seasonality & hotel occupancy

Hotel Rules & Policies:

Restaurants Dress code:

The Pharaoh Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Breakfast:

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

Dinner:

“Smart Casual” Dress code. Men are required to wear shorts or trousers, decent shirts or polo’s, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Pharaoh Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests inside each outlet, taking out the food from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

Swimwear rules for pools:

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast