GENERAL INFORMATION

ALL-INCLUSIVE AMENITIES ARE ONLY FREE IN THE RESTAURANT ON THE ROOFTOP TERRACE; PAID SERVICES ARE OFFERED IN OTHER AREAS (LOBBY BAR).

SAFES IN THE ROOM CAN BE RENTED AT THE RECEPTION FOR 3 EUR PER DAY. THE HOTEL IS NOT RESPONSIBLE FOR LOST MONEY OR ITEMS IN THE ROOM OR PUBLIC AREAS.

THE HOTEL STAFF SPEAKS GERMAN, ENGLISH, RUSSIAN, AND TURKISH.

CHECK-IN: 14:00 / CHECK-OUT: 12:00. FOR LATE CHECK-OUT, PLEASE CONTACT THE RECEPTION.

PLEASE DO NOT RESERVE SUNBEDS BEFORE 07:30 AM. TOWELS USED TO RESERVE SUNBEDS WILL BE COLLECTED.

PLEASE ORDER YOUR LUNCH PACKS FOR EARLY DEPARTURES OR EXCURSIONS NO LATER THAN 7:00 PM THE DAY BEFORE AT THE RECEPTION.

PLEASE DO NOT TAKE WHITE TOWELS FROM THE ROOM TO THE POOL OR BEACH. THESE TOWELS ARE INTENDED ONLY FOR USE IN THE ROOM.

INTERNET IS FREE IN THE LOBBY; DAILY USE IN THE ROOMS COSTS 3 EUR. YOU CAN GET IT AT THE RECEPTION.

ROOMS ARE CLEANED DAILY. BED LINEN AND TOWELS ARE CHANGED EVERY THREE DAYS. PLEASE DO NOT THROW TOWELS ON THE FLOOR. TOWELS PLACED NEXT TO THE SINK WILL BE CHANGED

PLEASE DO NOT ENTER THE RESTAURANT IN WET BIKINIS, SWIMSUITS, OR SHORTS (WITHOUT A TOP).

TO ACCESS ALL HOTEL SERVICES, YOU MUST WEAR THE HOTEL BRACELET RECEIVED AT THE RECEPTION AT ALL TIMES.

SMOKING IS PROHIBITED IN THE ROOMS AS IT MAY TRIGGER THE SMOKE DETECTORS AND CAUSE GREAT DANGER. SMOKING IS ALLOWED ON THE BALCONY.

FOR HEALTH REASONS, WE RECOMMEND NOT DRINKING THE WATER FROM THE ROOM TAP.

FOR HYGIENIC REASONS, PLEASE DO NOT BRING FOOD AND DRINKS FROM OUTSIDE.

IT IS PROHIBITED TO TAKE DISHES SUCH AS CUTLERY, PLATES, AND GLASSES FROM THE HOTEL RESTAURANT TO THE ROOMS. THESE ITEMS ARE ONLY TO BE USED IN THE RESTAURANT AREA OF THE HOTEL.

ALL-INCLUSIVE SERVICES ARE AVAILABLE UNTIL 22:00.AFTER THIS TIME, THEY ARE SUBJECT TO ADDITIONAL CHARGES.

IF DAMAGE OCCURS TO TEXTILES AND FURNITURE IN THE ROOM, THE DAMAGE MUST BE PAID.

OUTSIDE GUESTS ARE NOT ALLOWED IN THE HOTEL.YOUR GUESTS CAN BE RECEIVED IN THE LOBBY.

PLEASE VACATE YOUR ROOM BY 12:00 PM ON THE DAY OF DEPARTURE. PLEASE RETURN YOUR BRACELET AND ROOM KEY TO THE RECEPTION BY 12:00 PM.

THIS INFORMATION HAS BEEN PROVIDED TO YOU BY YOUR TRAVEL AGENCY. PLEASE FOLLOW THESE GUIDELINES.

WE WISH YOU A PLEASANT STAY AND RELAXING HOLIDAY DAYS.