Hotel Data Sheet

Hotel

Name of hotel	**PrimaSol Omar Khayam Resort & Aquapark**
Official category	**3 stars +**
Official post address	BP N° 17 - Mrezka - 8050 Hammamet - Tunisia
Phone	+00216 72 322 630
Fax	+00216 72 322 812
Email	hatem@khayamhotels.com
Country	Tunisia
Area	Africa

Year of construction	1967
Year of last big renovation	2017
What was renovated?	Full renovation of Reception, Central Bar, Restaurant, Kitc
Number of buildings in total	3

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	N/A
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	N/A
Other	2 separate buildings		

Opening times	24hrs
Spoken languages reception	German, English, French & Italian
Spoken languages animation	German, English, French & Italian
Spoken languages restaurant	German, English, French & Italian
Spoken languages concierge	
Currency/currencies	TND
Time zone (difference to GMT)	GMT + 1

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	No	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	No		
If yes: WHICH OTHER currency?			

Voltage	220V		
Adapter for German style plug necessary	Yes		
Adapter for German style plug available in hotel	No	Amount (how many?)	N/A
Inclusive	No		
Against charge	No	Price per day	N/A
Inclusive, against commission	No	Amount of commission	N/A

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	bureau de change on site		
Opening times of money exchange (from - till)			
Money exchange close to hotel	Yes	Distance to hotel	1 KM
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	1 KM

Travel Connections

Airport	TUNIS CARTHAGE
Distance to airport	60KM
Taxi costs to airport	30 EURO ONE WAY

Airport 2	ENFIDHA (NBE)
Distance to airport 2	60 KM
Taxi costs to airport 2	30 EURO ONE WAY

Next town	NABEUL
Distance to next town	6 KM
Taxi costs to next town	03 EURO ONE WAY

Distance to closest bus stop	500 M
Bus costs to next town	0,5 EURO ONE WAY
Bus connection to next town (frequency per hour OR per day)	1 BUS / HOUR

Hotelbus/-shuttle			No
PLEASE SELECT:	?	Price	N/A
Hotelbus/-shuttle (frequency per day)	N/A		

Facilities & General Information

Distance to next supermarket	2 KM
Distance to next hospital	2 KM
Distance to next pharmacy	1 KM
Distance to shopping area/center	300 m
Distance to the beach	100 m
Hotel is directly located at the beach	Yes
Hotel is separated from the beach by a beach promenade	No

Maximum number of floors	2
Elevator/lift	No
Access to all rooms via lift	No
Number of buildings WITH lift	0
Number of buildings WITHOUT lift	3
Further comments	N/A

Kiosk/mini-market in hotel			Yes
Is a basic baby assortment available?			Yes
Napkins	Yes	Baby food	No
Baby wipes	Yes	Creme	No
Baby bottle	No	Baby dummy	Yes
Other	N/A		
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	Yes	Distance to shop	100m

Parking space			Yes
PLEASE SELECT:	Inclusive	Price per day/week	N/A
Pre-reservation available?	No		

Laundrette/washing room with self service			No
PLEASE SELECT:	?	Price per wash	N/A

Laundry service*			Yes
PLEASE SELECT:	Against charge	Price per trousers	3 EURO
		Price per shirt	

* Please enclose a price list if possible!

Fax service			Yes
PLEASE SELECT:	Against charge	Price per fax	2 EURO / PA

Room service			No
PLEASE SELECT:	?	Price (e.g. breakfast)	N/A
Availability of room service (HH:MM - HH:MM)	N/A		

Medical care in the hotel			Yes
WHAT KIND?			
Nurse	No	Doctor	Yes
German speaking	Yes	Infirmary/sickroom	No
If not: WHICH language?	English, French & Italian		
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?	English, French & Italian		
German speaking doctor can be called if needed	Yes		

Nightclub/disco in hotel	No
Opening hours (from - till)	N/A
Opening days	N/A

Games room	Yes		
Gaming machines in games room	Baby foot, …		
Indoor theatre	No	Capacity	N/A
Outdoor theatre	Yes	Capacity	550persons

Car rental at hotel	Yes		
Price per day, cheapest car category	40euro / day		
Rental of scooter	No	Price per day	N/A

Car rental close to the hotel	Yes
Distance	
Name	
Website	

Dress code in hotel	Yes
If existing: WHICH dress code?	RECOMMEND LONG TROUSERS FOR DINNER

Discotheque at the beach	No
Opening hours (from - till)	N/A
Opening days	N/A
Owned by hotel	No
Exclusive usage for hotel guests only	?

Bicycle rental at hotel	No		
PLEASE SELECT:	?	Price per day	N/A

Bicycle rental close to the hotel	No
Distance	N/A
Name	N/A
Website	N/A

Pets are allowed	No		
PLEASE SELECT:	?	Price	N/A
If allowed: WHICH pets?	N/A		

Pool & Beach

Total size of pool area	8 m / 12 m and 16 m / 26 m

		Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Chil-dren's ONLY-water slide	No. of chil-dren's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	1,60 M	?	Yes	?	Yes	5	Yes	2	Yes	3		
Relax pool (outdoor)	Yes	1		?	?	?	?		?		?			
Children's pool	Yes	2	0,50 M	?	Yes	?	Yes	2	Yes	2	?			Second children pool with
Pool with separate children's area	?			?	?	?	?		?		?			
Olympic size pool 50 m	?			?	?	?	?		?		?			
Half olympic pool 25 m	Yes	1	1,60 M	?	Yes	?	?		?		?			26 m / 16 m
Indoor pool	Yes	1	1,60 M	Yes	Yes	?	?		?		?			12 m / 8 m

Other pool	No	

Aqua park in the hotel	Yes		
PLEASE SELECT:	Inclusive	Price adults per day	N/A
		Price kids per day	N/A
Opening times per day (from - till)	01/05 - 31/10 10H -- 18H		
Size of aqua park	16 m / 11 m		
Amount of water slides	5		
Aqua park supervised by lifeguard	Yes		
Relax area with sunbeds	Yes		
Comments			

Aqua park close to the hotel	Yes	
Distance	1 km	
Name	AQUA PARK	
Opening times per day (from - till)		
Included for hotel guests?	No	
If included: HOW OFTEN may hotel guests visit?	N/A	
Against charge	Yes	
Price adults per day		
Price kids per day		

Sunbeds at the pool	Yes		
PLEASE SELECT:	Inclusive	Price per day	N/A

Sunbeds at the beach	Yes		
PLEASE SELECT:	Inclusive	Price per day	N/A

Mattresses for sunbeds at the pool	Yes		
PLEASE SELECT:	Against charge	Price per day	3 tnd

Mattresses for sunbeds at beach	Yes		
PLEASE SELECT:	Against charge	Price per day	3tnd

Parasols at the pool	Yes		
PLEASE SELECT:	Inclusive	Price per day	N/A

Parasols at the beach	Yes		
PLEASE SELECT:	Inclusive	Price per day	N/A

Sun roofs	No

Public beach with separate section for the hotel	No
Public beach	No
Hotel's private beach (access only for hotel guests - no other people allowed)	Yes

Total length of beach section/coast (beach walks)	400 m
Length of hotel beach	200 m

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

ACCESS TO SEA	
Flately sloping	Yes
Steep coast	No
Other	N/A

Pool/beach towels	Yes		
PLEASE SELECT:	Inclusive	Price per day	

Sun terrace in the hotel	Yes

Waterfront promenade	No
Distance from hotel	N/A
Length of promenade	N/A

Deposit for pool/beach towels	Yes
Amount of deposit	20TND/TOWELS

Change of pool/beach towels	Yes		
PLEASE SELECT:	Inclusive	Price per day	N/A

Awards & Certificates *(will not be mentioned in the catalogue)*

ISO 9001 Version 2008	Info	
Travel Life Bronze Award	Info	
	Info	

Additional Services

General

German speaking concierge/guest relation	Yes

Included Service(s) on Arrival

Welcome drink at reception	Yes
Luggage service	Yes
Bottle of water at the room foc	No
Fruit basket at the room	No

Snacks on early/late arrival available	Yes
Snacks on early/late departure available	Yes
Other	Bottle of water for guests arriving after 00h

Internet in Public Areas

Internet corner				No
PLEASE SELECT:	?		Price per hour	N/A
Number of computers	0			

Laptop rental				No
PLEASE SELECT:	?		Price per hour	N/A
Number of laptops	N/A			

W-Lan				Yes
PLEASE SELECT:	Inclusive		Price per hour	N/A
Available in these areas	LOBBY AREA, BAR, MAIN TERRACE			

Child-Friendliness

Size in sqm of kidsclub	36 M2

KIDSCLUB provides:							
Children toilets	Yes	Large relaxation area with mattresses	Yes	Kids animation 4-7 years	Yes		
Children sinks	Yes	Lockable cupboards	Yes	German speaking animateur	Yes	all season	
Large windows	Yes	TV	Yes				
Chairs for children	Yes	DVD-Player	Yes	Kids animation 8-12 years	Yes		
Tables for children	Yes	Sunshade in front of kidsclub	Yes	German speaking animateur	Yes	all season	
Child care for children below 4 years	No			Kids animation 13-17 years	Yes		
Info	N/A			German speaking animateur	Yes	during German school holidays	

Children's playground	Yes

CHILDREN'S PLAYGROUND provides:					
Plenty of shady elements	Yes	Baby monitor (babyphone) rental	No		
Wooden playground equipment	Yes	PLEASE SELECT:	?	Price per day	N/A
Baby cots	Yes	Babysitter service	No		
PLEASE SELECT:	Inclusive	Price per day		PLEASE SELECT:	?	Price per hour	N/A

RESTAURANT							
Baby corner in the restaurant	No			Kids restaurant with small chairs and tables	Yes		
Microwave	Yes	Hot chocolate	Yes	Buffet for kids	Yes		
Milk	Yes	Water boiler	No	PLEASE SELECT:	Inclusive	Price per day	N/A
Bottle warmer	No	Sugar	Yes				
High chairs in the restaurant	Yes			Early dinner	No		
PLEASE SELECT:	Inclusive	Price	N/A	PLEASE SELECT:	Inclusive	Price	N/A
Icecream for kids available	Yes						
PLEASE SELECT:	Inclusive	Price	N/A	Other			

Accessibility for Persons with Impairments *(bookable at special request)*

Hotel is wheelchair accessible	Yes	All room doors widths > 85 cm	No	Shower is accessible	No	Access to pool accessible	No
All areas reachable without stairs	Yes	Accessible bath rooms	No	Shower is wheelchair accessible	No	Access to beach accessible	Yes
Door width > 85 cm (public areas)	Yes	Space in front of WC at least 1,20 m	Yes	Grab rail for shower	Yes	Access to restaurant accessible	Yes
Elevator door width > 85 cm	No	WC reachable from the side	No	Space between bed and wall at least 1,20 m	No	Ramps available	Yes
Rooms are wheelchair accessible	Yes	Grab rail for WC	No	Access to public toilets accessible	No		
Other							

Which room-type needs to be booked for handicapped people?	GROUND FLOOR DUE TO NO LIFTS
Number of rooms (how many?) for handicapped people	WE HAVE NO SPECIALY ADAPTED ROOMS
Size in sqm of rooms for handicapped people	N/A
Room numbers of rooms for handicapped people	N/A

Conferences & Meetings

Number of conference and meeting rooms (how many?)	2

Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
Salle Carthage	80 m2	50/25/30/40/60	Yes	Yes	Yes	Yes	Yes	
Salle Elyssa	300 m2	180/100/80/120/200	Yes	Yes	Yes	Yes	Yes	
			?	?	?	?	?	
			?	?	?	?	?	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	Yes
Air conditioning	Yes	Speaker's desk	No	Laptop	No	Beamer	No
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	No	Mobile Screen	No	TV	No	Wireless microphone	Yes
Other equipment	N/A						

Conference costs	500 euro/day	Conference packages	Price List On Request

Wedding & Honeymoon

Room upgrade	Yes			Sparkling wine	No		
PLEASE SELECT:	Inclusive	Price	N/A	PLEASE SELECT:	?	Price	N/A
Upgrade to which room type according DTH-contract?			Upon availability				
Room decoration	?			Wine	Yes		
PLEASE SELECT:	?	Price		PLEASE SELECT:	Against charge	Price	from 15 euro
Spa treatment	Yes			Flowers	Yes		
PLEASE SELECT:	Against charge	Price	50 euro / person / pack	PLEASE SELECT:	Against charge	Price	from 20 euro
Massage	Yes			Fruit basket	Yes		
PLEASE SELECT:	Against charge	Price	From 30 euros per mas	PLEASE SELECT:	Against charge	Price	15 euro
Dinner at à-la-carte restaurant	Yes			Pastries	Yes		
PLEASE SELECT:	Inclusive	Price	from 01/06 to 30/09	PLEASE SELECT:	Inclusive	Price	N/A
Champagne	Yes			Cake	No		
PLEASE SELECT:	Against charge	Price	from 50 euro	PLEASE SELECT:	?	Price	N/A

Other	N/A		
Honeymoon packages (list services)	N/A	Price	N/A
Wedding possible	Yes		
Required documents for wedding			
Wedding packages (list services)	ON Request	Price	On Request

Rooms

Total number of rooms	360		
Non-smoking rooms	No	Number of non-smoking rooms	0
Smoking rooms	Yes	Number of smoking rooms	360

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
	Twin/Double Std	Twin/Double SSV	Family Room Std 1	Family Room Std 2	Family Room Superior	Promo Room		
Number	228	30	60	32	10			
Size in sqm	23	23	23	30	32	22		
Room type located in bungalow?	No	No	?	No	No	No	?	?
...or located in main building?	Yes	Yes	?	No	Yes	Yes	?	?
...or located in adjoining building(s)?	Yes	Yes	?	Yes	Yes	Yes	?	?
...or other								
Sea view	No	No	?	No	No	No	?	?
Side sea view	No	Yes	?	No	Yes	No	?	?
Garden view	Yes	Yes	?	Yes	Yes	Yes	?	?
Pool view	No	No	?	No	No	?	?	?
Land view	Yes	Yes	?	Yes	Yes	Yes	?	?
Balcony	Yes	Yes	?	Yes	Yes	Yes	?	?
Balcony is furnished	Yes	Yes	?	Yes	Yes	Yes	?	?
Terrace	No	No	?	No	No	No	?	?
Terrace is furnished	No	No	?	No	No	No	?	?
Balcony or terrace	No	No	?	No	No	No	?	?
Bathtub/WC	Yes	Yes	?	Yes	Yes	Yes	?	?
Shower/WC	Yes	No	?	No	No	No	?	?
Bathtub or shower/WC	No	No	?	No	No	No	?	?
Bath + shower/WC	No	No	?	No	No	No	?	?
Separate WC	No	No	?	No	No	No	?	?
No. of bathrooms (how many?)	1	1		1	1	1		
Hair dryer	Yes	Yes	?	Yes	Yes	Yes	?	?
Telephone	Yes	Yes	?	Yes	Yes	Yes	?	?
SAT-TV	Yes	Yes	?	Yes	Yes	Yes	?	?
Radio	No	No	?	No	No	No	?	?
Internet access	No	No	?	No	No	No	?	?
W-LAN	No	No	?	No	No	No	?	?
Air conditioning	Yes	Yes	?	Yes	Yes	Yes	?	?
Ventilator	No	No	?	No	No	No	?	?
Heating	Yes	Yes	?	Yes	Yes	Yes	?	?
Refrigerator	No	No	?	No	No	No	?	?
Minibar	No	No	?	No	No	No	?	?
Safe	No	No	?	No	No	No	?	?
No. of rooms with connecting door	0	0		0	0	0		

Carpet	No	No	?	No	No	No	?	?
Tiled floor	Yes	Yes	?	Yes	Yes	Yes	?	?
Wooden floor	No	No	?	No	No	No	?	?
Laminate	No	No	?	No	No	No	?	?
2 single beds	Yes	Yes	?	Yes	Yes	Yes	?	?
Queen size bed	No	No	?	No	No	No	?	?
King size bed	No	No	?	No	No	No	?	?
Double bed	No	No	?	Yes	Yes	No	?	?
Add. bed - original bed	Yes	No	?	No	No	Yes	?	?
Add. bed - sofa bed	Yes	Yes	?	No	Yes	Yes	?	?
Add. bed - rollaway bed	No	No	?	No	No	No	?	?
Add. bed - bunk bed	No	No	?	No	No	No	?	?
Separate bedroom	No	No	?	No	Yes	No	?	?
Combined living-/bedroom	No	No	?	No	No	No	?	?
Kitchen/kitchenette	No	No	?	No	No	No	?	?
Kitchen utensils	No	No	?	No	No	No	?	?
Kettle/tea/coffee	No	No	?	No	No	No	?	?
Shampoo	No	No	?	No	No	No	?	?
Lotion	No	No	?	No	No	No	?	?
Soap	Yes	Yes	?	Yes	Yes	Yes	?	?
Other								
Room name according to DTH-contract	DZ	DZM		FZ	FD	DZY/DZP		

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Twin/Double Std	Twin/Double SSV	Family Room Std 1	Family Room Std 2	Family Room Superior	Promo Room		
Number	228	30	60	32	10			
Size in sqm	23	23	23	30	32	22		
1	Yes	Yes	?	?	?	?	?	?
1+1	Yes	Yes	?	?	?	?	?	?
2	Yes	Yes	?	?	?	Yes	?	?
2+1	Yes	Yes	?	?	?	Yes	?	?
2+2	No	?	?	Yes	Yes	?	?	?
2+3	No	?	?	?	Yes	?	?	?
3	Yes	Yes	?	?	?	Yes	?	?
3+1	No	?	?	Yes	Yes	?	?	?
3+2	No	?	?	?	Yes	?	?	?
4	No	?	?	Yes	Yes	?	?	?
4+1	No	?	?	?	Yes	?	?	?
4+2	No	?	?	?	?	?	?	?
5	No	?	?	?	?	?	?	?
5+1	No	?	?	?	?	?	?	?
Room name according to DTH-contract	DZ	DZM		FZ	FD	DZY/DZP		

Facilities & Service

Housekeeping	Yes				
HOW OFTEN?					
Monday	Yes	Tuesday	Yes		
Wednesday	Yes	Thursday	Yes		
Friday	Yes	Saturday	Yes		
Sunday	Yes				

Towels change	Yes				
HOW OFTEN?					
Monday	Yes	Tuesday	Yes		
Wednesday	Yes	Thursday	Yes		
Friday	Yes	Saturday	Yes		
Sunday	Yes				

Linen change	Yes				
HOW OFTEN?	3/7				
Monday	No	Tuesday	Yes		
Wednesday	No	Thursday	Yes		
Friday	No	Saturday	Yes		
Sunday	No				

W-LAN	Yes		
PLEASE SELECT:	Inclusive	Price per hour	N/A
Internet access	No		
PLEASE SELECT:	?	Price per hour	N/A

SAT TV has these German channels	

Air conditioning	Yes				
Controlled by hotel	Yes	15/06 -- 15/09 Upon Conditions Weather (01-15/06 + 15-3			
Individually controllable	Yes	If yes: remote control required?	No		
Deposit for remote control	No	Amount of deposit	N/A		

Heating	Yes				
Controlled by hotel	Yes	15/11 -- 15/03 Upon Conditions Weather (01-1			
Individually controllable	Yes	If yes: remote control required?	No		
Deposit for remote control	No	Amount of deposit	N/A		

MONTHS OF OPERATION					
January	No	February	No		
March	No	April	No		
May	No	June	Yes		
July	Yes	August	Yes		
September	Yes	October	No		
November	No	December	No		

MONTHS OF OPERATION					
January	Yes	February	Yes		
March	Yes	April	No		
May	No	June	No		
July	No	August	No		
September	No	October	No		
November	Yes	December	Yes		

Refrigerator	Yes				
PLEASE SELECT:	Against charge	Price per day	4 EURO		
Safe	Yes				
PLEASE SELECT:	Against charge	Price per day	4 DT		

Minibar filled up with drinks at arrival	No				
PLEASE SELECT:	?	Price	N/A		
Minibar filled up regularly during the stay	No				
PLEASE SELECT:	?	Price	N/A		

F&B

Boards offered in Hotel

Breakfast	No
Half-board plus (drinks at meals included)	No
Full board	No
Full board plus (drinks at meals included)	No
Ultra all inclusive (drinks included 24 hours)	No

Half-board			No
HALF-BOARD INCLUDES:			
Breakfast & lunch	No	Breakfast & dinner	No
Breakfast & lunch or dinner (guests can choose)	No		
All inclusive			Yes
Times all inclusive (from - till)	10H -- 24H		
Is the all inclusive offer fully available for guests on their departure day as well?			Yes

Restaurants

	Name	Cuisine (e.g. Mediterranean, Brasilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air condi-tioning	RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD: Break-fast	Half-board	Half-board plus	Full board	Full board plus	All in-clusive	Ultra all in-clusive
Main restaurant	ULYSSE		) // 12:30-14:30 // 19	No	Yes	Yes	No	No	No	No	No	Yes	No
	rbacue LA BRISE (outdo		0 (12:30 - 14:30 // 18	Yes	No	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
Separate kids restaurant	te kids Area in Main Res			No	Yes	Yes	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
				?	?	?	?	?	?	?	?	?	?
Snackstation	nack Toboggan (outdoo		6 - 15/09 (12:00 - 15	Yes	?	No	No	No	No	No	No	Yes	No
	nack Barbacue LA BRIS		3:00 // 22:00 - 00:00	Yes	?	No	No	No	No	No	No	Yes	No
				?	?	?	?	?	?	?	?	?	?
À-la-carte restaurant	EACH CLUB Restaurar	Italian // Dinner /	09 (12:30-15:00 // 19	Yes	No	No							
PLEASE SELECT:	Inclusive												
IF inclusive: how often per stay/week?	ONCE PER WEEK												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu						
Breakfast	06:00 - 09:30	Yes	No	Included in AI offer	Yes				
Late-riser breakfast	11:00 (Bar Lobby or Po	Yes	No	Included in AI offer	Yes	Included in other forms of board	No	Which?	N/A
Lunch	12:30 - 14:30	Yes	No	Included in AI offer	Yes				
Coffee and cake	16:00 - 18:00	Yes	No	Included in AI offer	Yes	Included in other forms of board	No	Which?	N/A
Dinner	18:30 - 21:30	Yes	No	Included in AI offer	Yes				
Late night snack	22:00 - 00:00	Yes	No	Included in AI offer	Yes	Included in other forms of board	No	Which?	N/A
Icecream	:30 - 14:30 // 19:00 - 21:	Yes	No	Included in AI offer	Yes	Included in other forms of board	No	Which?	N/A
Other SNACKS	16:00 - 18:00	Yes	No	Included in AI offer	Yes	Included in other forms of board	No	Which?	N/A

Meals are operated in different shifts	Yes	PLEASE SELECT:	Always
Timings of shifts	06H-9H:30 // 12H:30-14H:30 // 19H-21H:30 // 16H-18H // 22H-00H		

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM		
Indoor bar	Yes	COCO BAR	S. 16H-00H / W. 10H-00H	PLEASE SELECT:	Included in AI offer
Outdoor bar	Yes	POOL BAR (01/03 - 31/10)	S. 10H-00H / W. 10H-18H	PLEASE SELECT:	Included in AI offer
Pool bar	Yes	POOL BAR TOBOGGAN	01/05-31/10 : 10H-18H	PLEASE SELECT:	Included in AI offer
Beach bar	Yes		01/05-31/10 : 10H-18H	PLEASE SELECT:	Included in AI offer
Disco bar	No			PLEASE SELECT:	?
Lobby bar	No			PLEASE SELECT:	?
Oriental café/shisha bar	No			PLEASE SELECT:	?
American/international Bar	No			PLEASE SELECT:	?
Other N/A	No			PLEASE SELECT:	?

F&B Specials

Christmas	Yes	Buffet	No	Menu	Yes	
New Year's Eve	Yes	Buffet	No	Menu	Yes	
Manager's cocktail	No	How often?				N/A
Showcooking	Yes	How often?				7/7
Motto/theme buffet	Yes	Which themes?				Tunisian / Italien / International
Food for allergic persons	No	What kind?				N/A
Diet food/low-fat-food	No	What kind?				N/A
Other	N/A					
Water bottles given out at the bar	No	Amount per day (how many?)				WATER IS SERVED BY THE GLASS ON ALL INCLUSIVE

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other	HOT CHOCOLATE						

Sports

Tennis

Tennis court at the hotel	Yes		
Run by hotel	Yes	Run by local provider	No
PLEASE SELECT:	Inclusive	Price	N/A
Name of contact person	N/A		
Email of contact person	N/A		
Number of tennis courts	3		

Tennis court close to hotel	No		
Run by hotel	No	Run by local provider	No
PLEASE SELECT:	?	Price	N/A
Name of provider	N/A		
Website	N/A		

Tennis lessons in the hotel	No		
PLEASE SELECT:	?	Price per hour	N/A

Racket/tennis ball rental	Yes		
PLEASE SELECT:	Inclusive	Price per hour	30 TND DEPOSIT

Try-out course	No		
PLEASE SELECT:	?	Price	N/A

TYPE OF FLOOR	
Grass	No
Clay	No
Hard court	Yes
Synthetic turf	No
Sand	No
Other	N/A

Flood light	?		
PLEASE SELECT:	?	Price per hour	

Water Sports *(please enclose information material if possible)*

Water sports center in hotel				Yes
Run by hotel	Yes		Run by local provider	No
PLEASE SELECT:	Inclusive		Price	N/A
Name of contact person	N/A			
Email of contact person	N/A			

Surfing				Yes
PLEASE SELECT:	Inclusive		Price per hour	N/A
Courses offered				No
PLEASE SELECT:	?		Price for basic course	N/A
Certification/license of courses	N/A			
German speaking surfing teacher				No

Catamaran				No
PLEASE SELECT:	?		Price per hour	N/A
Courses offered				No
PLEASE SELECT:	?		Price for basic course	N/A
Certification/license of courses	N/A			
German speaking catamaran teacher				No

Water sports center close to hotel				No
Run by hotel	?		Run by local provider	?
PLEASE SELECT:	?		Price	
Name of water sports center				
Website				
Email of contact person				
Distance to hotel				

Kitesurfing				?
PLEASE SELECT:	?		Price per hour	
Courses offered				?
PLEASE SELECT:	?		Price for basic course	
Certification/license of courses				
German speaking kitesurfing teacher				?

Other	N/A

Water ski				Yes
PLEASE SELECT:	Against charge		Price	20 euro

Jetski				Yes
PLEASE SELECT:	Against charge		Price	20 euro

Paragliding				Yes
PLEASE SELECT:	Against charge		Price	22 euro

Kayak				Yes
PLEASE SELECT:	Inclusive		Price per hour	N/A

Paddle boat				Yes
PLEASE SELECT:	Inclusive		Price per hour	N/A

Banana boat				Yes
PLEASE SELECT:	Against charge		Price per ride	10euro

Other	

Diving

Diving school in the hotel					No
Run by hotel	No		Run by local provider		No
PLEASE SELECT:	?		Price	N/A	
Name of diving center	N/A				
Opening times per day (from - till)	N/A				
Name of contact person	N/A				
Email of contact person	N/A				

Diving school close to hotel					No
Run by hotel	No		Run by local provider		No
PLEASE SELECT:	?		Price	N/A	
Name of diving center	N/A				
Opening times per day (from - till)	N/A				
Email of contact person	N/A				
Distance to hotel	N/A				

Certification/license of courses	N/A

German speaking diving teacher	No

Price for open water diver	N/A

Rental of snorkeling			No
PLEASE SELECT:	?	Price per hour	N/A

Hotel's private reef	No

Shuttle			No
PLEASE SELECT:	?	Price	N/A

Special diving packages	No

Horseback Riding

Provider in the hotel					No
PLEASE SELECT:	?		Price per hour	N/A	
Name of provider	N/A				
Website	N/A				
Name of contact person	N/A				

Provider close to hotel					Yes
PLEASE SELECT:	Against charge		Price per hour	25 EURO	
Name of provider	GHARBI SUISSI				
Website					
Email of contact person					
Distance to hotel					

Cycling

Bicycle rental in the hotel					No
Run by hotel	No		Run by local provider		No
PLEASE SELECT:	?		Price per day	N/A	
Name of provider	N/A				
Website	N/A				
Name of contact person	N/A				

Cycling rental close to hotel					No
Run by hotel	No		Run by local provider		No
PLEASE SELECT:	?		Price per day	N/A	
Name of provider	N/A				
Website	N/A				
Email of contact person	N/A				
Distance to hotel	N/A				

Bicycle storage room	No

Other bicycle storage	No
What kind?	N/A

WHAT BIKES ARE AVAILABLE?	
Racing bikes	No
Brand	N/A

Bikes for kids	No
Brand	N/A

Mountain bikes	No
Brand	N/A

Support wheels available	No

Golf

Golf course at the hotel			No
Run by hotel	No	Run by local provider	No
PLEASE SELECT:	?	Price	N/A
Name of golf course	N/A		
Website	N/A		
Name of provider	N/A		
Email of contact person	N/A		

Golf course close to hotel			Yes
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	ON REQUES
Name of golf course	GOLF CITRUS		
Website	www.golfcitrus.com		
Name of provider	GOLF CITRUS		
Email of contact person	ON LINE BOOKINGS		
Distance to hotel	16 KM		

Hole	N/A
Par	N/A

Hole	2 X 18 HOLE AND 1 9 HOLE COURSE
Par	PAR 5 AND PAR 6 COURSES

Greenfee	No
Amount	N/A

Greenfee	Yes
Amount	FROM 52 EURO

Driving range			No
PLEASE SELECT:	?	Price	N/A

Driving range			No
PLEASE SELECT:	?	Price	N/A

Handicap - Ladies	N/A
Handicap - Men	N/A

Handicap - Ladies	N/A
Handicap - Men	N/A

Golf course close to hotel			Yes
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	Against charge	Price	ON REQUEST
Name of golf course	GOLF YASMINE		
Website	www.golfyasmine.com		
Name of provider	GOLF YASMINE VALLEY HAMMAMET		
Email of contact person	ON LINE BOOKINGS		
Distance to hotel	14 KM		

Golf course close to hotel			No
Run by hotel	No	Run by local provider	No
PLEASE SELECT:	?	Price	N/A
Name of golf course	N/A		
Website	N/A		
Name of provider	N/A		
Email of contact person	N/A		
Distance to hotel	N/A		

Hole	9 AND 18
Par	PAR 5 AND PAR 3 COURSES

Hole	N/A
Par	N/A

Greenfee	Yes
Amount	FROM 40 EURO

Greenfee	No
Amount	N/A

Driving range			No
PLEASE SELECT:	?	Price	N/A

Driving range			No
PLEASE SELECT:	?	Price	N/A

Handicap - Ladies	
Handicap - Men	

Handicap - Ladies	N/A
Handicap - Men	N/A

Shuttle service to golf course			Yes
PLEASE SELECT:	Against charge	Price	ON REQUEST

Try-out course			No
PLEASE SELECT:	?	Price	N/A

Greenfee package	Yes
Price	ON REQUEST
What does the package include?	OVER 10 PACKAGES ON REQUEST

Other special offers	N/A

Winter Sports

Hotel is located in winter sports area	No

Skiing areas being reachable from the hotel	N/A

Name of closest skiing area	N/A
Distance to hotel	N/A

Name of closest top skiing area (e.g. St. Moritz)	N/A
Distance to hotel	N/A

Cross-country ski track available in skiing area	No
Distance to hotel	N/A

Ice skating facilities available in skiing area	No
Distance to hotel	N/A

Tobogganing area available in skiing area	No
Distance to hotel	N/A

Night skiing possible in skiing area	No
Distance to hotel	N/A

Snow shoe hiking possible in skiing area	No
Price per hike	N/A

Rental of equipment	No
Price	N/A

Other winter sports facilities	N/A

Ski lift	No
Price per way	N/A
Distance to hotel	N/A

Bus to go to skiing area	No
Price per way	N/A
Distance of bus stop to the hotel	N/A
Skiing areas which are reachable using the bus	N/A

Rental of skiing equipment	No
Price per full equipment per day	N/A
Located in the hotel	No
Distance to hotel	N/A

Skiing school	No
Price per course	N/A
Distance to hotel	N/A

Ski pass service available in the hotel	No
Reduced fees offered by the hotel	No
Price per day/for two days/for three days	N/A

Drying room for skiing equiment in the hotel	No

Other special offers	N/A

Wellness

General

Spa at hotel			Yes
Run by hotel	No	Run by local provider	Yes
PLEASE SELECT:	Against charge		
Name of spa	FIVE SENSES THALASSO AND SPA		
Website			
Email of contact person			

Spa close to the hotel			No
Run by hotel	No	Run by local provider	No
PLEASE SELECT:	?		
Name of spa	N/A		
Website	N/A		
Email of contact person	N/A		
Distance to hotel	N/A		

Quiet location within hotel	Yes
Water dispenser at all spa areas	Yes
Offer of food (fruit/fitnessfood)	No
Changing cabins with lockers	Yes
Information about services by German speaking personnel	Yes

Spa has a separate reception	Yes
Offer of drinks (fitness drinks)	Yes
Spa is air-conditioned	Yes
Size of treatment rooms	3M/2M
Spa treatment by German speaking personnel	Yes

Sauna & Swimming Area

Relaxing area with sunbeds	Yes			Sauna unisex	Yes		
PLEASE SELECT:	Against charge	Price	15 EURO	PLEASE SELECT:	Against charge	Price	
Separate sauna for women	No			Amount of saunas (how many?)			
PLEASE SELECT:	?	Price	N/A				
Jacuzzi	Yes			Indoor pool (water temperature at least 28°C)	Yes		
PLEASE SELECT:	Against charge	Price	25 EURO	PLEASE SELECT:	Inclusive	Price	N/A
Outdoor pool in spa area	No			Massage shower	Yes		
PLEASE SELECT:	?	Price	N/A	PLEASE SELECT:	Against charge	Price	25 EURO
Other	N/A						

Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage	Yes			Thai massage	Yes		
PLEASE SELECT:	Against charge	Price	20 EURO	PLEASE SELECT:	Against charge	Price	40 EURO
Hot stone massage	Yes			Aroma therapy massage	Yes		
PLEASE SELECT:	Against charge	Price	30 EURO	PLEASE SELECT:	Against charge	Price	25 EURO
Hammam	Yes			Steam bath	Yes		
PLEASE SELECT:	Against charge	Price	10 EURO	PLEASE SELECT:	Against charge	Price	20 EURO
Thalasso therapy	No			Balneo therapy	Yes		
PLEASE SELECT:	?	Price	N/A	PLEASE SELECT:	Against charge	Price	25 EURO
Ayurveda therapy	Yes			Diverse facials	Yes		
PLEASE SELECT:	Against charge	Price	40 EURO	PLEASE SELECT:	Against charge	Price	30 EURO
Manicure	Yes			Pedicure	Yes		
PLEASE SELECT:	Against charge	Price	10 EURO	PLEASE SELECT:	Against charge	Price	10 EURO
Hair dresser	Yes			Other	Detailed price list SPA on request		
PLEASE SELECT:	Against charge	Price	ON REQUEST	PLEASE SELECT:	Against charge	Price	ON REQUES

Fitness

Fitness center at the hotel	Yes			Fitness center close to hotel	No		
PLEASE SELECT:	Inclusive	Price per day	N/A	PLEASE SELECT:	?	Price per day	N/A
Name				Name	N/A		
Website	www.khayamhotels.com			Website	N/A		
Email of contact person				Email of contact person	N/A		
				Distance to hotel	N/A		

EQUIPMENT			
Treadmill	Yes	Crosstrainer	No
Bicycle	Yes	Rower machine	Yes
Weight bench	Yes		
Other equipment	N/A		

Fitness instructor	No			Fitness courses	No		
PLEASE SELECT:	?	Price per hour	N/A	PLEASE SELECT:	?	Price per course	N/A
				Course offer	N/A		
Cooperation(s) with fitness center(s)	No						
Kind of cooperation(s)	N/A						

Animation Facilities

Hotel provides Facilities for the following Activites

Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes	Water volleyball	Yes	Darts	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes	Shuffleboard	Yes	Boccia/boules	Yes
Soccer	No	Water polo	Yes	Minigolf	Yes	Archery	Yes
Beach soccer	Yes	Water basketball	No	Table tennis	Yes	Billard	No
Garden chess	Yes						
Multifunctional sports court	No	How many?	0	Type of ground	N/A		
Other	N/A						

Local System Requirements

Operating System & Version / Software & Version

Which OPERATING SYSTEM is installed on the computer on which you have filled in this Hotel Fact Sheet XLS document? (Examples: Windows or MacOS or Linux, ...)

Which VERSION of operating system? (Examples: Windows 2000 or Win XP or Win Vista or Win 7 or Win 8 or MacOS X 10.4 Tiger or 10.5 Leopard or 10.6 Snow Leopard or 10.7 Lion or 10.8 Mountain Lion, etc.)

Which SOFTWARE VERSION was used to fill in this Hotel Fact Sheet XLS document? (Examples: Microsoft Excel 2002 or Microsoft Excel 2010 or Libre Office Version 4.2.2.1 or Open Office Version 4.0.1)