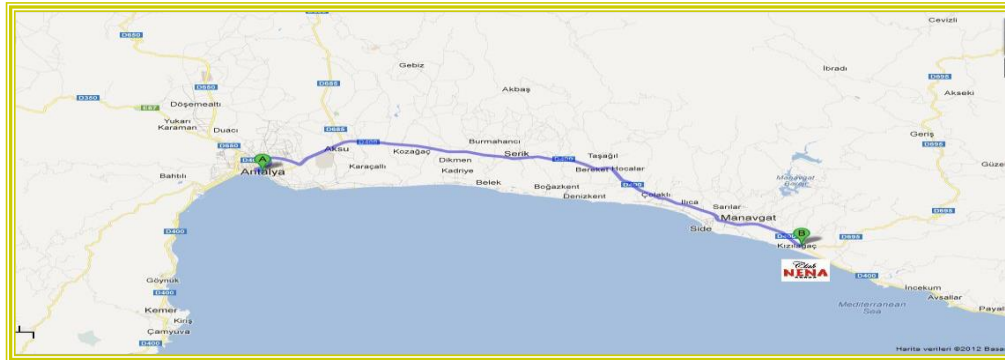


GENERAL INFORMATION

Name of the Hotel	: CLUB NENA
Category	: 5 Star Holiday Village
Foundation Year	: 1997
Location	: Kızılağaç-Manavgat
Opening Period	: 12.04.2025 - 20.11.2025
Renovation	: 2023 Change of Air Conditioners in All Rooms and in general indoor area, Renewal of balcony doors balcony railings and windows of Club rooms, Renovation of Relax Pool(changing the inside and outside tiles), Renovation of Restaurant chairs,Removal of wallpapers and painting of all rooms, Renovation of Lobby area, Renewal of all Safe boxes. 2024: Renewal of the balcony and landing railings of the Club Buildings in accordance with the standards, Complete renewal of the Fire Alarm system, Complete renewal of the hotel solar heating system, Renewal of the sun loungers on the beach, Renewal of the chairs and tables in the bars, Renewal of the beds in the rooms and the chairs and coffee tables on the balconies.
Renovation Amount	:
Total Area	: 99.000 m2
Total Room Number	: 586
Non Smoking Room	: 586 (Smoking in public places is not allowed)
Disabled Room	: 7
Total Capacity (Pax)	: 1184
Distance from Antalya Cnt.	: 80 km
Distance from Airport	: 75 km
Distance from Manavgat Cnt.	: 13 km
Distance from Alanya Cnt.	: 45 km
Perge	: 90 km
Termessos	: 110 km
Phaselis	: 170 km
Myra	: 230 km
Aspendon	: 53 km
Side	: 15 km
Distance to the Beach / Sea	: 0 metre
Nearest Hospital	: Private Hospital in Manavgat
Nearest Tourism Center	: Kızılağaç
Language	: Turkish - English - German - Russian
Type of Payment	: Visa, Master Card, Cash
Voltage	: 220 Volt
Quality Documents	: ISO 9001:2008 - Kalitätszertifikat
	: ISO 22000:2005 - Food Safety Management Certificate
	: ISO 10002:2004 - Customer Satisfaction & Complain Management Certificate
	: ISO 14001:2012 - Environment Management System Certificate
	: Eco School
	: Blue Flag
	: Sustainable Tourism Certification
	: Green Star (Environment Awareness Certificate)

Company Name	: AKÇELİK TURİZM OTELÇİLİK A.Ş.
TAX OFFICE	: Manavgat
TAX NUMBER	: 019 052 2884
Postal Address	: Kızılağaç Mahallesi Merkez Sokak No: 88 A/A Kızılağaç / Manavgat Antalya
Phone Number	: + 90 242 748 70 70
Fax Number	: + 90 242 748 70 54
E-mail	: info@clubnena.com.tr
Website	: www.clubnena.com.tr
Mail (Sales)	: sales@clubnena.com.tr
On-Line Reservation	: www.clubnena.com.tr
Mail (Reservation)	: rezervasyon@clubnena.com.tr



- Transportation** :
- 1- Public Transport - Minibus (Dolmuş) to the center of Manavgat. (Hours are determined by the municipality)
 - 2- Taxi - 24 hours / in front of the hotel
 - 3- Private Transportation by Hotel (You can get information from hotel)

BEACH

Distance to Beach from Reception	400 m
Beach (Structure)	Sand and pebble
Facilities (free of charge)	Sunbeds, umbrellas, beach-towels
Facilities (With charge)	Pavilion, VIP Pavilion (10.06-15.10)
Food and Drink	Pier Bar (with charge) , Beach Bar , Turkish Gözleme (Free of charge)

ACCOMODATION & ROOM FURNISHING

Room Type & General Information	Total Rooms	Size	Accommodation	Direct Sea View	Land View	Pool View	Balcony	Elevator	Handicap Room	Living Room	Connecting Room	Floor	Cigarette
Standart Room	282	28 m ²	1 1+1 1+2 2 2+1 - - - - -	-	-	-	-	-	-	-	-	2	-
Hotel Standart Room	166	30 m ²	1 1+1 1+2 2 2+1 - - - - -	-	-	-	-	-	-	-	-	3	-
Large Room	100	32 m ²	1 1+1 1+2 1+3 2 2+1 2+2 3+1 4 - - -	-	-	-	-	-	-	-	-	2	-
Family Room	31	38 m ²	1 1+1 1+2 1+3 2 2+1 2+2 3+1 4 - - -	-	-	-	-	-	-	-	-	2	-
Handicap Room (Main House)	2	28 m ²	1 1+1 1+2 2 2+1 - - - - -	-	-	-	-	-	2	-	-	0	-
Handicap Room (Club)	5	28 m ²	1 1+1 1+2 2 2+1 - - - - -	-	-	-	-	-	5	-	-	0	-
Total	586								7				

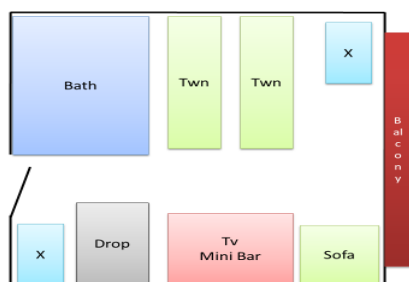
	Door Width (Entrance)	Door Width (Bathroom)	Handholds	Bathtub	Shower	Corridor Width in the Room	Size
Handicap Room (Club)	92 cm	83 cm	✓	No	✓	144 cm	28 m ²

	Door Width (Entrance)	Door Width (Bathroom)	Handholds	Bathtub	Shower	Corridor Width in the Room	Size
Handicap Room (Main House)	95 cm	83 cm	✓	No	✓	110 cm	28 m ²

Room Facilities & Amenities																						
	Connecting Door	Optical Separation	Titles	Frenchbed	Twinbed	Extra Bed	Shower	Bathtub	Hair Dryer	Direct dial Phone	TV - Plasma	Music Station	SAT - TV	Wireless	220V power supply	Minibar	Split Air Conditioning	Pool View	Land View	Side Sea View	Safe - chargeable	Laminate
Standard Room	-	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hotel Standard Room	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Large Room with seperation (upstairs)	-	✓	-	✓	✓	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Suite Room (with 2 rooms)	✓	-	-	✓	✓	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Handicap Room (Main House)	-	-	✓	-	✓	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Handicap Room (Club)	-	-	-	-	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

ROOM VARIETY

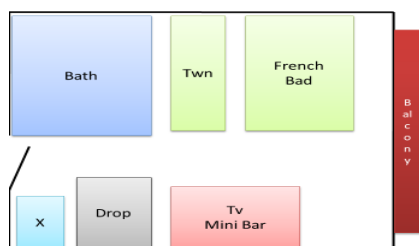
Standard Room (28 M2)



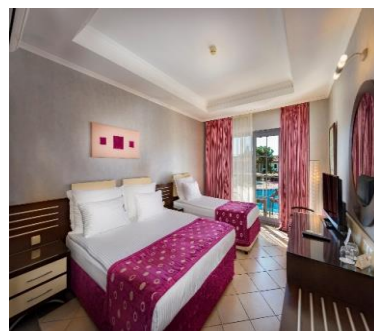
Accommodation	
Accm.Type 1	1 Adlt.
Accm.Type 2	1 Adlt. + 1 Child (0 - 8,99)
Accm.Type 3	1 Adlt. + 2 Child (0-2.99)-(0-8,99)
Accm.Type 4	1 Adlt + 2 Child (0-8.99)-(0-8.99)
Accm.Type 5	1 Adlt. + 2 Child (0 – 8.99)-(9-11,99)
Accm.Type 6	1 Adlt + 2 Child (9-11.99)-(9-11.99)
Accm Type 7	2 Adlt + 1 Child (0-8.99)
Accm Typ 8	2 Adlt + 1 Child (9-11.99)
Accm Typ 9	3 Adlt



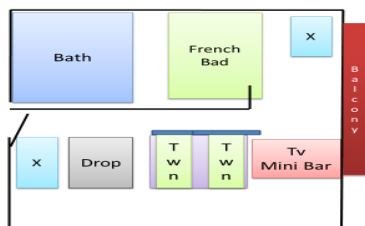
Standard Hotel Room(30 M2)



Accommodation	
Accm.Type 1	1 Adlt.
Accm.Type 2	1 Adlt. + 1 Child (0 - 8,99)
Accm.Type 3	1 Adlt. + 2 Child (0-2.99)-(0-8,99)
Accm.Type 4	1 Adlt + 2 Child (0-8.99)-(0-8.99)
Accm.Type 5	1 Adlt. + 2 Child (0 – 8.99)-(9-11,99)
Accm.Type 6	1 Adlt + 2 Child (9-11.99)-(9-11.99)
Accm Type 7	2 Adlt + 1 Child (0-8.99)
Accm Typ 8	2 Adlt + 1 Chld (9-11.99)
Accm Typ 9	3 Adlt



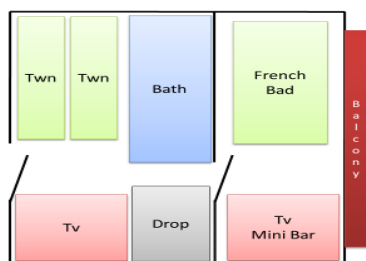
Large Room (32 M2)



Accommodation	
Accm.Type 1	2 Adlt.
Accm.Type 2	2 Adlt. + 1 Child (0 - 8,99)
Accm.Type 3	2 Adlt. + 2 Child (0 – 8.99)-(0-8,99)
Accm.Type 4	2 Adlt. + 2 Child (0 - 8,99)-(9-11,99)
Accm.Type 5	2 Adlt. + 2 Child (9 - 11,99)-(9-11.99)
Accm.Type 6	3 Adlt.
Accm.Type 7	3 Adlt. + 1 Child (0 - 8,99)
Accm.Type 8	3 Adlt. + 2 Child (0 – 2.99)-(0-8.99)
Accm.Type 9	3 Adlt. + 1 Child (9-11,99)
Accm.Type 10	4 Adlt



Family Room (38 M2)



Accommodation	
Accm.Type 1	2 Adlt.
Accm.Type 2	2 Adlt. + 1 Child (0 - 8,99)
Accm.Type 3	2 Adlt. + 1 Child (9 - 11,99)
Accm.Type 4	2 Adlt. + 2 Child (0 - 8.99)-(0- 8,99)
Accm.Type 5	2 Adlt + 2 Child (0- 8.99)-(9-11.99)
Accm.Type 6	2 Adlt. + 2 Child (9 - 11,99)-(9-11.99)
Accm.Type 7	3 Adlt. + 1 Child (0 - 8,99)
Accm.Type 8	3 Adlt. + 2 Child (0- 2.99)-(0-8.99)
Accm.Type 9	3 Adlt. + 1 Child (9 - 11,99)
Accm.Type 10	4 Adlt.



ACCOMODATION / HOUSEKEEPING

Check/in and Check/out times	: Check-in time: 14.00 clock, Check-out time: 12.00 clock
Room Cleaning	: Daily, between 09:00 - 16:00
Change of towels	: Daily
Change of Bedclothes	: Every 2 days

GUEST FACILITIES / ACTIVITIES

POOLS	Child Pool nearby	Number	Depth	Area	Water Slide	Sunbed Mattres	Sunshade	Towel	Daily Hygiene Control
Relax Pool	✓	1	140 - 130 cm	400 m2	-	✓	✓	✓	✓
Relax Child Pool	✓	1	40 cm	16 m2	-	✓	✓	✓	✓
Activity Pool	✓	1	140-130 cm	1000 m2	-	✓	✓	✓	✓
Mini Club Pool	✓	1	40 cm	160 m2	1	✓	✓	✓	✓
Aquapark Pool	✓	1	120 cm	168 m2	9	✓	✓	✓	✓
Aquapark Child Pool	✓	1	35-50 cm	196 m2	2	✓	✓	✓	✓

All Purpose Facilities	✓ Whole Day Entertainment	✓ Fitness Room (from 16 years)
	✓ Evening Entertainment	(Sportswear & Sportshoes mandatory)
	✓ 1 Tennis Court (Hard Court)	✓ Turkish Hamam
	✓ Tennis Flood Light (with charge)	✓ Sauna
	✓ Tennis (Rackets & Balls)	
	✓ Basketball	✓ Beauty Center (with charge)
	✓ Beach Volleyball	✓ Massage Applications (with charge)
	✓ Table Tennis	✓ Slides (at certain times)
	✓ Dart	✓ Shops
	✓ Boccia	* Boutique
	✓ Archery (16+)	* Hairdresser
	✓ Water Sports (with charge, private provider)	* Leather
	✓ Wind Surf (Licence required, with charge, private provider)	* Supermarket
	✓ Amphitheatre	* Gift Shop
	✓ Step / Aerobic	* Photographer
	✓ Minigolf	
	✓ Disko (drinks with charge) (15.06-15.09)	✓ Doctor & Health Service (with charge)
	✓ Miniclub (4-12 age)	✓ Book Corner
	✓ Children Buffet	✓ Elevator
	✓ Children's Playground (rooved over)	✓ Currency Exchange
	✓ Baby-Corner (Microwave, Babybottle-cosy, Mixer)	✓ Laundry Service (with charge)
	✓ Pier (10.06 - 15.10)	✓ Parking
	✓ Fresh Fruit Juice (with charge)	

MEETING ROOMS & TECHNICAL EQUIPEMENT

HALLS & SIZES	Width	Length							Height	M2	eatre	Class	Coctail	Banket	U Shape	Foyer
Meeting Room	15 m	15 m							3.5 m	225 m2	-	-	-	-	-	-
											-	-	-	-	-	-

Note: (Equipment is chargeable)

Equipments	Measurement	Number
1- Projector		2
2- Motorized Fixed Curtain		1
3- DVD Player		2
4- Microphone (cable free)		2
5- Sound System		1
6- Beamer		1
7- Light System		1
8- Lectern		1

RESTAURANTS & BARS

	Total Capacity	Open	Closed	Concept Beverage	Open Buffet	A'La Carte	Air Condition	Children Menu	Diet Menu	Baby Chair	Reservation	Free of charge	With Charge	Days in a week	Opening Times	Theme
** Main Restaurant	1250															International
Breakfast		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	07:00 - 10:00	
Late Breakfast		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00 - 11:00	
Lunch		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	12:30 - 14:00	
Snack		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	12:00 - 16:00	
Coffee Break		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	16:00 - 18:00	
Dinner		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	19:00 - 21:30	
Night Soup&Snack		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	23:30 - 02:00	
Early Breakfast		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	02:00 - 07:00	
A'la Carte Restaurants (01.05 - 15.10) with charge																Once during the stay
* Fish Restaurant	25	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	6	19:00 - 21:00	per person 10 €
* Italian Restaurant	50	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	6	19:00 - 21:00	per person 10 €
* Ottoman Restaurant	50	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	6	19:00 - 21:00	per person 10 €
Bars																
Relax Bar (01.05-15.10)		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00-17:00	
Green Bar		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00-16:00	
Sultan Köşkü		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00 -23:30	
Pool Bar		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00-24:00	
Welcome Bar		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00-24:00	
Disco Bar (15.06-15.09)		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	24:00-02:00	beverages are chargeable
Pier Bar (10.06-15.10)		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00-17:00	chargeable
Beach bar		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	7	10:00-18:00	

➡ All alcoholic drinks are not served to under 18 years



Important Note !!!

The hotel management reserves the right to short-term changes (eg opening times, relocation of outdoor facilities) due to eg weather conditions, force majeure, customers demands, without prior notice.



CLUB NENA ALL INCLUSIVE CONCEPT



07:00	10:00	Breakfast	- Main Restaurant
10:00	11:00	Late Breakfast	- Main Restaurant Or Aquarium Restaurant
11:00	16:00	Turkish Waffle (Gözleme)	- Sultan Cafe / Beach Bar
12:00	16:00	Snack Restaurant	- Green Bar
12:00	16:00	Snack Restaurant - Turkish Waffle (Gözleme)	- Relax Bar (15.05 - 15.10)
12:00	14:30	Kids Buffet	- Main Restaurant
12:30	14:30	Lunch	- Main Restaurant
16:00	18:00	Coffee Break	- Sultan Cafe
18:30	21:00	Kids Buffet	- Main Restaurant
19:00	21:00	Dinner	- Main Restaurant
19:00	21:00	Ottoman A'La Carte	- Ottoman A'La Carte (Open Between 01.05-15.10) (chargeable)(Once during the stay)
19:00	21:00	Italian A'La Carte	- Italian A'La Carte (Open Between 01.05-15.10) (chargeable)(Once during the stay)
19:00	21:00	Fish A'la Carte	- Fish A'la Carte (Open Between 01.05-15.10) (chargeable)(Once during the stay)
23:00	02:00	Night Buffet	- Aquarium Restaurant
02:00	07:00	Early Breakfast	- Aquarium Restaurant

FREE OF CHARGE BEVERAGE SERVICES

10:00	17:00	Soft Drinks,Hot Drinks	- Relax Bar (01.05 - 15.10)
12:00	16:00	Soft Drinks,Hot Drinks	- Green Bar
10:00	23:30	Hot Drinks, Turkish Coffee On the Sand	- Sultan Cafe
10:00	00:00	Local Alcoholic, Non Alcoholic Drinks,Hot Drinks	- Pool Bar
10:00	00:00	Soft Drinks,Hot Drinks	- Welcome Bar
10:00	18:00	Non-Alcoholic Drinks,Hot Drinks,Beer	- Beach Bar

FREE OF CHARGE SERVICES

08:00	12:00	Fitness Center	- RELAX POOL
14:00	18:00	Fitness Center	- RELAX POOL
09:00	19:00	Turkish Hamam & Sauna	-
24 Hour WI-FI (Access with date of birth and room number)			- Whole facility
Minibar (Water, Mineral Water)			- Filling daily one time
Kettle, coffee and tea set			- Service is provided only on the day of check-in.
Towel, Sunbed, Umbrella			- Towel Change once per day second change with charge
Animation Activities			- Day-Long (10.00-23.30)
Mini Club (Ages Between 4-12)			- Mini Club (10:00 - 13:00 / 14:30-17:00) (20:00-22:00)
Aquapark			- 10:00 - 12:00 / 14:00 - 17:00
Sport Activities			- Beach Volleyball, Tennis, Table Tennis, Tennis Ball & Racket, Basketball
			Archery, Bocca, Darts,...

CHARGEABLE FOOD AND BEVERAGE SERVICES

07:00	21:30	Fresh Fruit Juices	- Restaurant & Bars
10:00	23:30	Local + Import Drinks	- Pier Bar (10.06 - 15.10)
00:00	02:00	Local + Import Drinks	- Disco (All Drinks with charge) (15.06-15.09)
10:00	00:00	Import Drinks , Special bottles of wine	- Restaurants and All Bars
		Special Cake, Table Reservation & Food and Flower Orders	- Please Make Reservations From Guest Relations A Day Before Phone: 2100

CHARGEABLE ACTIVITY AND SERVICES

08:00	23:00	Shopping Center	- Market, Butique, Leather, Photographer, Coiffeur
09:00	19:00	Spa Center	- Massage, Skin Care, Peeling Etc.
24 HOURS		Medical Service & Doctor on request	- Doctor Office
24 HOURS		Baby Car	- With Reservation (Reception)
10:00	18:00	Water Sports	- External suppliers
10:00	15:00	Laundry Services (Dry Cleaning does not exist) Delivered After 1 Day.	
* Pavillion on the pier with charge. Please Make Reservations From Guest Relations A Day Before (10.06-15.10) Phone:2100			
* For The Safety Of Your Valuable & Important Belongings We Recommend Using Our Security Case (Safe Box) Paid Services			
* Hotel Management Won't Be Accepting Any Responsibilities On Your Lost Items			
* Tennis Court Lights,Game room, Safebox, Telephone, Fax, Fotocopy			
* Special Organisations (Birthday, Wedding Anniversarygeable) chargeable.			

* Relax Pool (No Music and Animation incl Kids Pool)

* Pier Is Open From 10.06 to 15.10

* The Services Offered Within The Club Nena Concept And The Use Of Some Service Areas May Be Limited Or Closed During The Stay According To The Circulars and Legal Circulars and Legal Regulations, Weather Conditions And Room Occupancies. Some Services May Not Be Partially Or Completely Available.

* Informations Are At The Reception

* A'La Carte Restaurants Per Person Cover Charge 10 €.-. Please make your reservation at the Guest Relations Office at least one day before.

* Ala Carte Restaurants Operate on a Rotational basis and Provide Service with Limited Capacity.

* Check / Out Time is 12:00. If You Require Late Check Out This Can Be Done By Additional Fee. Please Inform Reception.

* Check / In To The Room From 14:00

Thank You For Choosing Club Nena. As A Club Nena Family We Wish A Happy Holiday.

Reception Number: 1162, 1163, 1166

Switchboard: 9

Guest Relations: 2100