

Address & Contacts

Mövenpick Waterpark Resort & SPA
Soma Bay
KM 49, Hurghada ,Safaga Highway
PO Box 84711/5 Red Sea, Egypt.
Phone: +20 65 326 0850
Email: resort.somabay@movenpick.com
Website: www.movenpick.com



Dear Guest, wishing you an enjoyable stay with us!

As a valued Guest having booked the All-Inclusive Package, please find its benefits, hereunder:

MEALS ENTITLEMENTS:

BREAKFAST

07:00 hrs. – 10:00 hrs. **Bay View - Main Restaurant**
08:30 hrs. - 10:30 hrs. **Mama's Eatery Beach restaurant**

LATE MORNING SNACKS

10:30 hrs. – 11:30 hrs. **Sunrise lounge**

LUNCH

13:00 hrs. – 15:00 hrs. **Bay View Restaurant – Open Buffet**
LIGHT LUNCH AND SNACKS

13:00 hrs. – 15:00 hrs. **Splash'N Pick at Water Park**
13:00 hrs. – 16:00 hrs. **Mama's Eatery Restaurant**

DINNER

18:30 hrs. – 19:30 hrs. **Bay View Restaurant 1st Seat**
20:00 hrs. – 21:30 hrs. **Bay View Restaurant 2nd Seat**

ALTERNATIVE DINING OPTIONS :

During your stay you are entitled to dine **ONCE** at each of our
A la Carte Restaurants. (**Set Menu**)
Mama's Eatery Beach restaurant
1st seat : **19:00 hrs.- 20:00 hrs.**
2nd seat : **20:30 hrs.- 21:30 hrs.**

Dabke Lebanese Grill Restaurant At our Cuisine HUB "Al Jazeera"

Tov Mongolian BBQ Restaurant At our Cuisine HUB "Al Jazeera"

Chao Guo Chinese Restaurant At our Cuisine HUB "Al Jazeera"

Oishi Teppaniaki Restaurant At our Cuisine HUB "Al Jazeera"
is **NOT** part of the all inclusive, extra charge.

24 hrs. prior reservation is required, please visit our reservation desk at the entrance of Bay View Restaurant daily from 13:00 hrs. – 16:00 hrs.

DRESS CODE - "smart casual".

BEVERAGE ENTITLEMENT

Pool, Beach Bar and Splash'N Pick Bar: 10:00 hrs. till Sunset. Local alcohol, Tea & instant coffee , draft soft drinks, Juice & draft water

Soma Bar: 10:00 hrs. – 23:00 hrs. (Adults only)

Local alcohol, Tea & instant coffee, draft soft drinks, Juice & draft water

NB. Imported alcohol, Cans & Premium Drinks, Fresh Juice, Bottled Water and Turkish coffee are **NOT** part of the all inclusive .

Minors under 16 years can not be served at Soma Bar in door.

After 23:00 hrs. all the beverages will be extra charge.

WORTH TO KNOW

Food & Drinks consumption is prohibited in the Lobby area.
Smoking or Vaping is allowed outdoors only .
Scooters, rollerblades, skateboards, baby bikes are **NOT** allowed in the Lobby, Restaurant, Terrace or room corridors.

Medical Service – in house clinic service 24/7 with extra charge

Animation:

A diversified animation program & many other activities are open for participation. Check the information boards in the Lobby & both Rooms Buildings.

Kids Club Little Birds - Open daily from 10:00 hrs.– 12:30 hrs. and from 15:00 till 16:30
Little Birds club, fun-filled indoor & outdoor activities available.

Beds (Extra)/ Baby Cot

According to your room type/category, extra beds are available upon request free of charge.

Business Center - Available 24/7. Equipped with personal computers and internet connection.

Beauty Salon - daily from 09.30 hrs. till 19:30 hrs.
Located at SPA. Please call 8080 for further information.
Cancelations are subject to 50% deduction.

Beach & Pool– Open from : 08:00 hrs till Sunset.
Umbrellas, sunbeds & fresh towels are available.

Reservation of sunbeds is prohibited.

For your own safety, please follow the pool & beach rules.
Do not disturb Red flags available up on request at Recreation.

Conference, Banqueting, Meetings & special Occasions

Our specialized team will be delighted to offer any required arrangements for every event you may consider organizing. (Dial 1)

Check-in is at 14.00 hrs./ Check –out is at 12:00 hrs. Early check-in & Late check –out is available at extra charge according to the availability.

Visitors and Day use is applicable, as per hotel availability only, please register at the reception and leave an ID. Fees applies.

In Room – Tea & Coffee making facilities are available free of charge & refilled on a daily basis (2 bottle 0.6 L of mineral water)

ICE CREAM - is served daily at the:

Pool Bar – free of charge, between 15:00 hrs. – 16:00 hrs.

Soma Bar terrace , extra charge.

CHOCOLATE HOUR: - enjoy a delightful Chocolate served daily at Sunrise Lounge between 16:00 hrs. – 17:00 hrs.

"Do Not Disturb"

If you require your room not to be entered (not to be disturbed), please activate the "**Do Not Disturb**" switch - located at the entrance of your room. Your room will not be cleaned or replenished during the "Do not disturb" time.

Fitness Center – Adjacent to SPA (Dial 0 for more info)

SPA - Gymnasium, massage, sauna, steam bath & Jacuzzi... etc.
For further information please (Dial 8080).
Cancelations are subject to 50% deduction.

Tennis - The Hotel offers 2 tennis courts, located at the entrance of the main gate. Fee applies.

Water Sports & Extra activities (Dial 3 for more info)

Diving, Windsurfing, Kitesurfing & Quad Safari are available at the beach - extra charge.

Wheel Chairs (Dial 0) - available upon request, free of charge.

Limousine Car Service

Limousine desk available at the Lobby entrance - fees applie.

Keys & towel cards - kindly note that your room keys & towel cards must be handed back to the Reception upon Check-Out .
In case of loss /damage, additional fees will be charged.

No Plastic - help us eliminate plastic around the world , by placing the key room into the recycling box at the Reception.

Housekeeping – HK - Our team is pleased to provide extra pillows, blankets, beds, hangers or any other items you may need.
Please note that if you press the switch of Clean & Do Not Disturb in the same time, it will show as "Do Not Disturb", then HK cannot enter to clean your room.

Safety Deposit Boxes. (Available in all rooms)

All valuables must be placed in the safe deposit box , make sure its door is properly locked before you leave the room. Kindly note that the hotel holds no liability for any lost or missing belongings which were left unattended in public areas or guestrooms.

In Room Minibar - is **NOT** part of the All-inclusive offer.

If you wish to have it refilled, please dial ext. 0.
Items will be charged as extras on the bill.
Please see pricelist placed in the room.

thank you

Splash Mania Waterpark



Splash Mania, has many water attractions to offer for all age groups, starting from Zone A 2 – 5.99 years, Zone C 6 - 11.99 years and Zone B 12 years to beyond, we thought of every age group.

This fantastic, family-friendly, world-class waterpark is the area's new attraction point. Open daily from 10:00 hrs. to sunset, where the slides will be operating from 11.00 hrs. to 13.00 hrs. and 15.00 hrs.—17.00 hrs.

Starting your journey from our entrance, surrounded by beautiful landscapes, you will meet in your way 2 shops for water sports equipment, a relaxing pool with modern shades, completed by spacious & modern changing rooms, showers ,toilets & one rest room for our special-needs guests' convenience.

Splash'N Pick Food Court awaits with all its kinds of drinks, Hot or Cold Sandwiches, Pasta , Grill, choices of fried delicacies from the basket, salad bar and desserts - daily from 13.00 hrs. to 15.00 hrs. At the light **Snacks** area you can enjoy further our MOVENPICK Ice-cream, cotton candy & popcorn. As you make your way through further, you will see to the left our **Little Birds** Kids splash area (2 – 5.99 years) equipped with water splash buckets, built with safety in mind, for our little ones to enjoy an unforgettable day.

To the right, is our magnificent **Pirate Ship**, a mini maze of 8 water slides , this is truly an area of fun and thrills for our 6 - 11.99 years guests.

Right in the middle you will find a truly **water slide extravaganza**, containing 3 departure levels and 8 different breathtaking water slides, tubes, racers, rocket, multi- slides & twisting Boomerango. We wish you a wonderful holiday !



Address & Contacts

Mövenpick Waterpark Resort & SPA

Soma Bay

KM 49, Hurghada ,Safaga Highway

PO Box 84711/5 Red Sea, Egypt.

Phone: +20 65 326 0850

Email: resort.somabay@movenpick.com

Website: www.movenpick.com

