

Hotel Facilities

You can also use the following facilities free of charge

- **GYM Room** from 09.00h- 21.00h (Please wear sports shoes).
- **Tennis Court** from 09.00h – 17.00h
(L.E. 100 per hour is chargeable after 17.00h, this is including Tennis Rackets & flooding lights). Please, in all cases reserve with the Recreation team.
- **Squash** from 10.00h – 22.00h. Please report your reservation to Recreation.
- **Billiards** from 11.00h – 14.00h & from 15.00h – 17.00h.
- **Table Tennis** Please report your reservation to a Recreation Member.

For your safety, kindly note that:

- Children under 12 years old must be supervised all times by their parents.
- Swimming at all times is at your risk.
- No running, jumping in or around the pools area and no diving from any point of the pools including the bridges.
- The hotel is not liable for loosing any unattended belongings.
- Fumigation process takes place every day at sunrise & sunset.

Dear Guest,

- Please don't pay in cash, it is preferable to always sign for your extra meals, beverages ...etc.
- Payments by credit cards Visa & Master are applicable.
- The local currency is the Egyptian Pound, However, we accept US\$, Sterling & Euro.
- In case you need a breakfast box or a Lunch box, please contact the Reception Desk one day before.
- Electricity current in Egypt is 220 volts; sockets are standard continental European round with two points plug.
- Please keep your valuable things, money & jewelries safely in the Safe Box located into the cupboard in your room.
- Medical Service is available at our Clinic (Doctor is available 24hrs/7), please call the Reception Desk for aid if you need.
- Laundry Service is available 24hrs / 7 days, kindly check your laundry list located in your room.
- All resort facilities are reachable through ramps for handicapped and wheel chairs.

Towels Policy

- Upon check-in you receive your towel card.
- Towels are available at the Pools & Beach area.
- Please exchange your towel card with a towel and return it back at the end of the day.

Before checkout, please return back the following

- Room key with power saving card (in-case it is lost, broken, LE 150 is chargeable)
- The guest questionnaire card & your suggestions.
- The towel Card (in-case it is lost, LE 50.00 is chargeable).
- Kindly settle down your bill.

Wishing you a memorable stay, at Shams Safaga Hotel & Resort

The Hotel Management