

JAZ

CASA DEL MAR RESORT

Hotel Guide – English



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Hotel Information

Good to Know

- Please contact reception by dialing 3. Available 24/7.
- To make national calls, please get in touch with our reception. To call another room, please dial the respective room number.
- Check-in time is at 14:00, and check-out is at 12:00 Noon. Late check-out is subject to hotel availability and with an additional charge.
- Dinner dress code: Gentlemen are required to wear long trousers and appropriate footwear (no muscle shirts, vest tops, or shorts).
- Ladies may wear dresses, skirts, trousers, blouses, or shirts are acceptable, but hot pants or very short shorts are not.
- If you have food allergies, or require gluten-free, vegan, vegetarian meals, breakfast boxes, or late dinner, please inform us in advance so we can make the necessary arrangements.
- Please activate your Wi-Fi and choose JHG network - enter your room number, first name, and your email address in the appropriate fields. Remember to turn off data roaming to avoid network charges from your operator.

Room

- Tea and coffee making facilities are replenished daily, 1.5L bottle of water per room daily.
- A mini bar menu is available in your room for your convenience with an additional charge.
- Wi-Fi is available in your room and common area.

Safe

- A safe box is available in your room. Kindly ensure the safe door is open before checking out. The hotel management has no responsibility for valuables left outside or in an open safe box.

Laundry

- There is a laundry bag in the wardrobe.
- Please fill out the laundry list with your items and the prices can be found in the laundry list

Beach & Pool

- For your convenience, kindly be informed that Pool & Beach towels are rolled on the room luggage tray. Whenever you want to have new fresh towels, please put them in the beach bag hung on the room door from outside from 10:00 to 19:00. They will be changed during the evening.
- The reservation of sunbeds is not permitted, and staff is authorized to remove items from sun loungers after extended periods of non-occupancy.



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Pool & Beach Safety

- Swimming is at your own risk.
- Children must always be supervised.
- Diapers are not permitted in swimming pools for hygiene reasons.
- Running, jumping, and diving into the pool are prohibited.
- Swimwear must be always worn in pools and on the beach.
- Only swim within designated areas and when the green flag is raised.
- Avoid swimming immediately after eating or while under the influence of alcohol.
- The hotel management is not liable for accidents, injuries, or loss of belongings.

Jazy Kids Club

- Opens 10:30 - 12:30 and 15:00 - 17:00
- Kids aged 4-12 Kids Disco at 20:00 in the lobby terrace

Extra charge Services

- Limousine service
- Shisha Corner
- Clinic
- Mividaspa
- Beauty salon
- Diving center, sports center, and water sports
- Laundry
- Minibar
- Turkish Hammam

Free of Charge Services

- Wakeup call
- Lunch & Breakfast Box
- Table soccer
- Gym
- ATM
- Billiards
- Tennis Court

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Restaurants

Panorama Main Restaurant

Breakfast:	07:00 – 10:00
Lunch:	12:30 – 14:30
Dinner:	19:00 – 21:30
Late Dinner:	22:30 – 00:00

Makai Tukai Restaurant

Asian Cuisine

Late Breakfast	10:30 – 12:00
Snacks	12:30 – 17:00
Dinner	19:00 – 21:30

Dining Privileges for Ala carte restaurant:

Our respective guests are entitled for two reservations at à la carte specialty restaurants, with the condition that one reservation must be at the Asian restaurant (Makai Tukai).

1. Makai Tukai (Resort Restaurant)

- Mandatory choice for one of your two reservations
- Dinner 19:00 – 21:30

2. JAZ Elite Casa Del Mar Beach – Specialty Restaurants

Guests may choose one of the following restaurants once per week:

- Pomodoro “Italian Cuisine” 19:00 – 21:30
- Oscar “Grill Cuisine” 19:00 – 21:30
- Aqua “Mediterranean Cuisine” 19:00 – 21:30

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Bars

Lobby Bar

Open Daily

24 hours

Tea time

16:00 – 17:00

Pool Bar1

Open Daily

10:00 – sunset

Pool Bar2

Open Daily

10:00 – sunset

Shisha corner

Open Daily

19:00 – 00:00

Splash Bar

JAZ Elite Casa Del Mar Beach

Open Daily

10:00 – sunset

Snacks

12:30 – 17:00

Beach Bar

JAZ Elite Casa Del Mar Beach

Open Daily

10:00 – sunset

Food Court

JAZ Elite Casa Del Mar Beach

Open Daily

12:30 – 17:00

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Important to Know

- For your own safety, do not access the rooftops. Any accidents or damages incurred will be at your own risk. Children must always be supervised, especially when using the balcony, Your safety matters to us. Kindly avoid climbing or leaning on balcony railings.
- Please inform Reception if you intend to invite any external guests to the hotel.
- Avoid direct sunlight, especially between 11:00 AM and 15:00 PM, Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when exposed to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature.
- Sudden temperature changes can cause health issues, so please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs/shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is your responsibility.

**We wish you an unforgettable experience and a memorable stay
at Jaz Casa Del Mar Resort!**