STEIGENBERGER
RESORT ALAYA
MARSA ALAM – RED SEA

A TRUE SANCTUARY OF SOPHISTICATION & SERENITY.

RESORT SERVICES AND FACILITES

- 5 swimming pools heated during winter
- Live music and evening show
- Tennis courts (floodlit)*, squash court* and yoga area
- Aerobics, table tennis and beach volleyball
- Boccia, darts and aqua gym
- In-door fitness area
- GYM
- Jogging track
- Coraya Divers (SSI, PADI on request)*
- Diving, free diving and snorkeling*
- Sea access through a jetty in front of the hotel and Coraya Bay beach
- Mividaspa facilities: massage*, Turkish bath*, free usage of sauna, steam and Jacuzzi
- Beauty salon services*
- Free limited Wi-Fi
- Room service*
- Clinic/ Doctor on-call*
- ATM machine
- Car rental and limousine service*
- Airport transfers*
- Car park and valet service

MADINAT CORAYA SHARED FACILITIES*

- Souk Coraya Shops**
- Spa facilities and Beauty Salon**
- Water park "Aqua Park Coraya"**









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RESTAURANTS & BARS

SULTANA MAIN RESTAURANT

Breakfast	07:00 – 10:30 h
Lunch	12:30 – 14:30 h
Dinner	19:00 – 22:00 h

MASHAWI BEACH RESTAURANT

Beverage service	10:00 – 17:00 h
Lunch & snacks	12:30 – 16:00 h
Dinner (Seafood)	19:00 – 22:00 h

NEGMA POOL BAR FOR BEVERAGE SERVICE

Beverage	10:00 – 17:00 h
Snacks	12:00 – 15:00 h

BASILICO ITALIAN RESTAURANT	19:00 – 22:00 h
ROCCA ASIAN RESTAURANT	19:00 – 22:00 h
ZAYTOUN ORIENTAL RESTAURANT	19:00 – 22:00 h
LOBBY BAR & TERRACE BAR	10:00 – 00:00 h
AFTERNOON TEA	15:00 – 17:00 h

GENERAL SERVICES

FREE OF CHARGE

- Wake-up calls & breakfast/ lunch boxes, please reserve one day prior at the reception
- Pool, beach, sunbeds, umbrellas and cabanas
- Daily activities through animation & activity teams & the daily program will be placed at info. board at the main restaurant terrace
- Gym facilities in the SPA available daily from 09:00 – 19:00 h
- SPA facilities (Jacuzzi, sauna, indoor pool) with reservation from 15:00 – 18:00 h
- Madinat Coraya Squash/Tennis courts next to Steigenberger Coraya resort, please reserve through the reception
- ATM: at the shops left to Steigenberger Coraya resort

AT EXTRA CHARGE

- Doctor & Clinic are available by appointment. In Egypt, guest are privately insured.
- Pharmacy service through the doctor consultation for medication only free of charge, other services extra charge.
- SPA facilities & beauty salon, open from 09:00 – 19:00 h
- All mini bar beverages and snacks are subject to extra charge.

ROOMS

Room Key & Minibar: When you arrive at your room, please place your room key into the saver box next to the door to activate the electricity. Please remove the card from the box when leaving the room. The power will shut off, but the minibar will remain active.

- Coffee & Tea tray is refilled once daily
- One 1.5 liter bottle of water per person in your room

Safe: We kindly ask you to always store your valuables in the in-room safe in the closet. The use of the safe is free of charge. The hotel assumes no liability for the loss of valuables. On departure please leave the safe open.

Telephone:

- For reception & general enquiries, please dial 0
- ROOM to ROOM call, please dial room number

Spa: Our Spa located next to Building 1, in between our hotel & Steigenberger Coraya Resort.

- Spa facilities that are part of our All-inclusive offering (Sauna,
- Jacuzzi & indoor pool) are available for our guests with a reservation via Spa reception daily from 15:00 – 18:00 h
- Fully Equipped GYM daily from 07:00 till 19:00
- Extensive massage & treatment program and Beauty Salon at extra Charge open daily from 09:00 – 19:00 h

DRESS CODE

For preserving a sophisticated atmosphere, we kindly ask you to follow our smart casual dress code.

Breakfast & Lunchtime

Gentlemen: T-shirts, polo shirts, shorts along with appropriate footwear. Swimwear is to be dry and covered for breakfast & lunchtime in Sultana, Negma Snack Bar & Mashawi Beach Restaurant.

Ladies: We ask to ensure that the midriff area is covered and not exposed. Furthermore, swimwear has to be dry and completely covered when eating in Sultana Main Restaurant, Negma Snack Bar & Mashawi Beach Restaurant.

No barefoot for all guests during breakfast & lunch.

Steigenberger Resort Alaya

Km 67 Qusseir - Marsa Alam Road, Madinat Coraya, P.O Box 84721, Red Sea, Egypt
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steigenberger.com, hrewards.com

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Dinnertime

Gentlemen: there is a strict dress code in the evening at all restaurants. Gentlemen are to wear long formal trousers with appropriate footwear. No flip-flops or sandals, muscle/vest tops or shorts of any length.

Ladies: It is compulsory not to wear hot pants and items exposing the midriff area during dinner. Suitable attire-dresses, skirts, trousers, blouses and shirts.

The dress code is compulsory when dining at Steigenberger Alaya. The resort reserves the right to refuse guest entry into the named restaurants if the dress code is not adhered to and the hotel deems you unsuitable dressed.
Reservation of sunbeds are not permitted.

All bills at extra services to be settled in your local currency: Pound, Sterling, Euro or US Dollar.

Credit card payments to be settled in US Dollar.

Check-in time: 14:00, Check-out time: 12:00.

ALLERGIES

A lot of people report that they have food allergies and therefore need to exclude certain items from their menu. To make the most of your dining experience, do not hesitate to ask us any food-related questions you might have. To help you and guide you through our buffets we have labeled the most common allergens our foods contain. Guided by our labels you can make informed decisions about your food consumption. If you have a severe allergy or hypersensitivity, it is very important that you inform yourself not only about the food's content but also about its preparation. So do not hesitate, please ask us & the Executive Chef once too often rather than once too less.

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