



Welcome to Iberotel Palace – Sharm El-Sheikh Dear Guest,

Welcome to The Adults-only 16+ Iberotel Palace with its distinct charm and warm hospitality.

We very much hope that you will enjoy a most pleasant & comfortable stay with us.

If you require anything to make your stay more enjoyable, please dial 0 for assistance.

Our staff will be more than happy to assist you.



### Good to know

A luxury resort in the fabled Sharm El-Sheikh overlooking "Sharm El Maya" and a few minutes from the old town, the hotel's 263 spacious rooms are ultimate hubs for relaxation. The rooms consists of 244 Superior rooms, 2 Junior suites, 16 Executive suites, and 1 Royal suite The resort grants its guests a special fun-filled holiday experience and countless recreational options.

### **Room facilities**

- Free Wi-Fi with limited speed in hotel area
- Tea & Coffee making facilities replenished with room cleaning service
- 2 Small bottles of water replenished with room cleaning service

### Important to know

- Cash payment is not permitted in all food and drinks outlets.
- All drinks are served by the glasses. Touching, walking or standing on corals breaks and kills them!
- Reservation of the beach or pool sun beds is not allowed.
- Access to the buffet restaurant is only permitted wearing a mask.





### **RESTAURANTS & BARS**

### La Coupole Main Restaurant

• This is the hotel's main restaurant. It serves a lavish, buffet-style spread featuring international favorites.

Breakfast	Lunch	Dinner
07:00 - 10:00	12:30 - 14:30	18:30 until 21:00.

### Toscana à la carte Restaurant

- Serves Italian cuisine amidst stunning Tuscan style interior.
- (Open from 18:30 until 21:00)

### Ali Baba à la carte Restaurant

- Serves Oriental cuisine amidst stunning interior
- (Open from 18:30 until 21:00)

### Blue marine open buffet restaurant

Breakfast	Dinner
07:00 until 09:30	18:30 until 20:30

- Dress code during dinner time is smart casual; shorts and flip flops are not allowed.
- Operation timing of all outlets & facilities is subject to change without prior notification.





### **RESTAURANTS & BARS**

### Pool Bar

• Serves refreshing drinks and cocktails (Open from 10:00 am till sunset)

### **Beach Bar**

- Serves refreshing drinks and cocktails (Open from 10:00 until sunset)
- Serves light snacks and ice cream (Open from 12:30 until 17:00)

### Pappagallo Lobby Bar

• Serves refreshing drinks and cocktails (Open from 10:00 am till midnight)

### Sundowner Bar

• Serves refreshing drinks and cocktails (Open from 19:00 until 21:30)

### **Borsalino Pub**

Serves refreshing drinks and cocktails
 (Open from 19:00 until 23:00)





### Leisure Facilities & Services

- Private sandy beach
- Corals beach, with free shuttle boat service
- 2 outdoor swimming pools
- 1 Indoor pool
- Free limited WiFi
- Live music and entertainment
- Gym (Please book in advance at the reception)
- Tennis court (floodlit)\*
- Beach Volleyball
- Table tennis
- Safe Box: Free of charge, for your valuables as the hotel is not responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- Doctor on-call\*
- Laundry services\*
- SPA and Beauty Salon\*
- Billiard\*
- Airport Pickup\*
- International Calls\*
- Lunch Boxes
- Souvenir shops\*



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Times change, but not our highest standards.

Our service will remain of the same highest standard, even from a distance. Protect yourself and others by keeping the minimum distance. PLEASE WAIT HERE,
DISTANCE PROTECTS.
PLEASE KEEP A DISTANCE OF
AT LEAST 1.5 METERS.





### We have taken precautions to protect our guests and staff.

- We disinfect all contact surfaces every two hours.
- You will find hand sanitizers in all public areas of our hotel.
- We will be happy to supply you with disposable face masks and gloves.
- We comply with all COVID-19 regulations.
- Wearing face masks is compulsory everywhere in the hotel.
- As always, your well-being is our first priority.
- Behind our face masks is a smile for you.

We look forward to welcoming you.

WHAT ARE WE DOING TO PROTECT **AGAINST COVID-19?** 





### We have taken precautions to protect our guests and staff.

- We disinfect all contact surfaces every two hours
- You will find hand sanitizers in all public areas of our hotel.
- In all open areas of our restaurants you will be able to dine in groups at a safe distance. In some hotels, the restaurants will be closed.
- Please note that face masks must be worn in all areas of the hotel.

• We will be happy to provide you with disposable face masks and gloves if you wish. Thank you.

### HELP US TO BEAT COVID-19. WHAT DO WE FOR YOU? WHAT CAN YOU DO FOR US?



### Your card is double help.

When you pay by card, you not only protect us, but also ensure faster processing.

## THANKYOU FOR **PAYING BY CARD**. WE APPRECIATE IT.





Please wash your hands thoroughly to keep yourself and others safe. Hand sanitizers are also provided for your use.

- 1. Hold your hands under running water. Select the temperature comfortable for you.
- 2. Apply soap and lather well, both on the palms and backs of your hands, and between your fingers and thumbs. Don't forget to rub your fingernails.
- 3. Rub the soap gently all over your hands. Thorough handwashing takes 20 to 30 seconds.
- 4. 4. rinse your hands under running water and use the disposable towels provided.
- 5. Dry your hands carefully, also in between your fingers.

Please wash your hands for at least 20 – 30 seconds





## IT IS PROHIBITED TO SERVE ALCOHOLIC DRINKS TO ANYONE UNDER THE AGE OF 18 YEARS OLD

يحظر تقديم المشروبات الكحولية لأى شخص يقل عمره عن 18 عاما





IFYOU ARE WEARING A

WET ATTIRE, PLEASE BE

SEATED AT OUTDOOR

AREA.

اذا كنت ترتدى ملابس رطبة فيرجى الجلوس في منطقة خارجية

