



Main Restaurants

Restro Main Restaurant (Dresse code - Smart Casual)
Toucan Chef Main Restaurant

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| Breakfast Buffet | 07h00 – 10h00 |
| Lunch Buffet | 12h30 – 14h30 |
| Dinner buffet | 18h30 – 21h30 |

A-la Carte Restaurants:

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|-----------------------------|--------------------|------------------------------------|------------------------------------|
| Ethno (Local Cuisine) | Free Once per stay | 1 st Seat 18:00 – 19:30 | 2 nd Seat 19:30 – 21:00 |
| Tratorria (Italian Cuisine) | Extra charge | 1 st Seat 18:00 – 19:30 | 2 nd Seat 19:30 – 21:00 |
| Wazuzu (Asian Cuisine) | Extra charge | 1 st Seat 18:00 – 19:30 | 2 nd Seat 19:30 – 21:00 |

Previous booking is required by the main restaurant.

Bars:

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| Lobby Bar | 10h00 – Midnight & All-inclusive Alcoholic 12h00 – Midnight |
| Pool Bar | 10h00 – Sun Set & All-inclusive Alcoholic 12h00 – Sun Set |
| Beach Bar | 10h00 – Sun Set & All-inclusive Alcoholic 12h00 – Sun Set |
| Chill Bar | 10h00 – Sun Set & All-inclusive Alcoholic 12h00 – Sun Set |
| Snack bar | 10h00 – Sun Set & All-inclusive Alcoholic 12h00 – Sun Set |
| Happy Moments | “Dessert Bar” 24/7 “Soft All-Inclusive” Ice cream 12h00 till 00h00 |

Beverage Service: All drinks served by glass, Al alcoholic time only from 12:00 noon till 00:00 Midnight, subject to the original booked meal plan.

Activities

Free of charge

- Tea & coffee facilities refreshed daily, complimentary
- Wake up calls
- Towel (free towels and sun beds)
- Daily animation and sport activity
- GYM (09h00 till 21h00)
- 5 swimming pools.
- 15 adults & kid’s Aqua parks slides opened daily from 10h00 to 13h00 & 14h30 – 17h00, suitable for children over 10 years or taller than 120cm.
- Beach volleyball/ Water ball/Boccia.

Against Charge

- Mini-bar beverages and snacks
- Room service
- Imported alcoholic drinks
- Car rental & limousine service
- Doctor (clinic) 09:00 Till 21:00. Doctor Services 24 Hours
- Pharmacy. 24 Hours
- Laundry/ Dry Cleaning Service
- Diving centre
- Windsurfing
- Post cards and postage stamps.
- Airport pick-up and drop-off
- Late check-out, subject to availability one day in advance with the front desk.
- Aerobic/Gym
- Telephone

Important to know

- **Hotel orientation:** You are welcome to join the hotel orientation with the Guest Relation Team at 11:00, gathering point at the lobby: Monday, Wednesday, Saturday
- **Breakfast & Lunch boxes:** Breakfast & lunch boxes are to be ordered one day in advance before 20h00hrs at the reception.
- **Beverages:** Our “All Inclusive” formula is from 10h00to 00h00, Soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
- **Safe Box:** Free of charge, for your valuables as the hotel is not responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- **Internet Connection:** Free internet
- **Beach Use:** Sea shoes are recommended.
- The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (To be kept by Lost & Found office).
- **Dress Code:** Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants and Lobby area.
- **Check-Out:** at 12:00 noon time, please return your key card during the check out and leave the beach/pool towel in the room before checking out, in case of missing or lost **to pay 10 Euros.**
- **Food Allergy:** available at your request, please refer back to the restaurant manager and kitchen chef. For assistance dial “0”.

For any maintenance or housekeeping request, please refer to our Guest Service Center – dial “0”